



# DOCUMENTATION



arKaos





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Version 3, 29 June 2007

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# Introduction



---

## ***Welcome to MediaMaster Version 2!***

---

The ArKaos MediaMaster software has been created to offer an intuitive solution for the control of video media, animations and live picture inputs.

It is a media server software that offers playback and real-time manipulation of clips, images and live feeds as well as flash text animations and real-time visual effect generators.

The MediaMaster environment runs on both Windows and MAC OS platforms and integrates with your system hardware to offer a professional performance solution customised to your needs.

This latest release offers a highly optimised graphical engine that includes two major developments – frame blending and Software Genlock

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## **Express vs Pro**

---

MediaMaster Version 2 has two distinct user interfaces both with the power of the ArKaos engine: the Simple Mode and the Fixture Mode interface.

The new Simple Mode interface introduced in MediaMaster 2.0 builds on the success of the previous version and adds easy hands-on control via DMX, MIDI or even a computer keyboard.

The Fixture Mode offers a comprehensive fixture style interface for direct control over DMX of all parameters and attributes.



MediaMaster is available in two different editions: Express and Pro. The Express edition is limited to the Simple Mode interface and 8 layers of video while the Pro edition enables both the Simple Mode and Fixture Mode interface and 12 layers of video.

Pixel-mapping control over DMX and ArtNet is available in both versions

We hope you will enjoy using the software as much as we have enjoyed creating it for you!

Sincerely, The ArKaos Team

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## ***Installing the software - PC***

---

To install the MediaMaster software, insert the MediaMaster installation CD into your computer's CD-ROM drive. Double-click on the MediaMaster installation file, located in the root directory of the CD. This will launch the InstallShield Wizard.

Follow the on-screen instructions.

### **Note:**

The installation program will scan the available video player components on your computer prior to installing the software. If there are any components that are not up to date, please install them by clicking on their corresponding button before proceeding with the installation.

Once the installation is complete, click "Finish". The MediaMaster software is now ready to be used.

Start MediaMaster by going to Start -> ArKaos MediaMaster -> MediaMaster.

To activate your copy, follow the registration process described at page 15 in this document.

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## ***Installing the software - Mac***

---

To install the MediaMaster software, insert the MediaMaster installation CD into your computer's CD-ROM drive. Click on the MediaMaster installer package located in the root directory of the CD. This will launch the Installer Wizard.

Follow the on-screen instructions.

The installer will add a shortcut to MediaMaster App on your desktop. The application will be installed in your Applications/ArKaos MediaMaster folder.

Start MediaMaster by double clicking the shortcut.

To activate your copy, follow the registration process described at page 15 in this document.

## About your license

Your software box comes with an Activation Code. It is very important that you keep this code in a safe place since it is the proof that you own a license and it might be needed in the future to re-install the software or to obtain upgrades.

The Activation Code, however, is not the final serial number that will register the software on your computer. To be able to run the software without limitations, you will need to create a serial number by following the instructions here after.

**Note:**

MediaMaster comes in two distinct editions: Express and Pro, please refer to “Express vs Pro” on page 12 for more info.

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### ***Obtaining your serial number from the ArKaos web site***

---

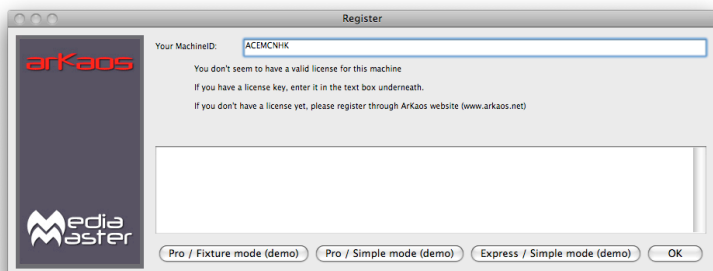
#### **Preparing your Machine ID code**

---

Once the latest version of the software is installed on your computer, you will need to locate your Machine ID code: The Machine ID is an 8 capital letters code (e.g. ABCDEFGH) generated by MediaMaster when installed on a computer.

This code is unique and is necessary to generate a final serial number, which will only work in combination with your computer's Machine ID code. This means that your serial number will only work to activate the software on that particular computer.

When you launch the application for the first time, it will display a “Registration” dialog.



The Machine ID is displayed at the top of the dialog.

## About the Demo Mode

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Note that, from the “Registration” dialog you can also chose to run the software in demo mode. If you do so, the software will still be fully functional but a ‘demo’ banner will be displayed randomly above the output.

There are two possible demo modes related to the different MediaMaster editions: Express and Pro, please refer to “Express vs Pro” on page 12 for more info.

### **Note:**

If you are not sure of your hardware setup and / or computer performance and you wish to make tests to decide whether you will use MediaMaster on a computer or not, we recommend to do so in demo mode since the software is fully functional in this mode.

The demo mode also allows you to understand the differences between the Pro and the Express edition by letting you test the simple mode interface or the fixture interface.

Only generate the final serial number to activate the software on a given setup when you are sure to use the software on that setup because you can not reclaim an used serial number later.

## Generating your final serial number

---

You will first need to register the Activation Code that you found in your software box and create an ArKaos customer account (if you don't have one already).

## Prepare all the info you will need:

- The Machine ID from the computer you want to generate a serial for
- The Activation Code that you received with the software package or by e-mail

## Go to <http://www.arkaos.net/register/>

On the page, you will have the opportunity to either login to an existing customer account or to create one if you are not registered.

Once you have created an account/login, you will be directed to a form where you can register your Activation Code and at the same time obtain your serial number by submitting your Machine ID code.

Once you've entered your Machine ID and submitted the form, a serial number will be automatically generated and you will receive a confirmation email with the generated serial number so you can use it in the software registration screen.

### **Note:**

This process can be done from any computer connected to the Internet, so you can obtain a serial for a computer that is not connected; just be sure to use the Machine ID code from the computer where you will use MediaMaster.

# Introduction to the software

MediaMaster is a unique media server and visual effects software solution, which allows you to quickly create dynamic visual presentations.

ArKaos has long been established as a leading software developer for media control and the MediaMaster software has been designed to be as comprehensive in its functionality as possible and as such offers the perfect solution for the seamless real time integration of video into live performance, theatre, concerts and presentations.

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## ***Control Concepts***

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### **Simple Mode interface**

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The simple mode interface of MediaMaster marks a new phase in software development allowing you to make use of the latest dynamic visual effects combined with an efficient and intuitive library management system and with simple front end control via DMX, MIDI or even a computer keyboard.

There are numerous attributes that must be defined to allow control of visuals in media servers – including content selection, playback speed, effects, size and position, keystoneing etc. When these are directly controlled by a lighting console, such as with MediaMaster Pro's fixture interface, they can require a substantial number of control channels.

MediaMaster' Simple Mode interface allows you to make these decisions in the software itself and then simply take control of these visual presets using a few channels on your lighting desk or notes on a MIDI controller.

Controlling the playback in the Simple Mode interface is much the same as using a dimmer to control a conventional fixture: think of rigging a profile light for a show – you decide first where to hang it, what colour it should be, if you need a gobo or other effect's device such as a scroller or animation disc. Once the fixture is rigged, prepared and focused you then only need to change the level of its dimmer as and when you require it in the show.

Using the Simple Mode is the same – on the software you create the visual combination you want – define the content, any effects, playback speed etc.. and then with your external controller simply fade it in and out as required during your show.

Just like with a lighting system you can have multiple instruments – or in this case layers - to build your final show from.

As such the Simple Mode gives you the same flexibility and control over your media as with a fixture based control solution but with an unprecedented ease of use.

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## **Fixture Mode interface**

MediaMaster Pro adds a fixture-based operation mode and as such acts as a traditional Media Server for professional lighting consoles such as ChamSys, Avolites, LSC, ETC, GrandMA, Martin, Compulite, etc..

The fixture profiles allow total control of every MediaMaster parameter straight from the DMX console.

To be able to send DMX commands to the server, you will need to set it up so it can communicate with your console. MediaMaster supports two different types of DMX connectivity: either using ArtNet or using a DMX USB widget.

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## ***Features Summary:***

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### **Outputs**

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MediaMaster is designed to work best with a minimum of a dual output computer system where the main screen shows the user interface and an output preview and the second screen (or screens) show the full resolution output image – this would normally be connected to a projector, screen, video mixer or LED display device.

There are numerous ways to configure your outputs, which are discussed later in this manual.

## Visual Presets – Simple Mode interface

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In the Simple Mode interface the choice of playback visuals is organized into patches and you can create up to 64 patches with up to 64 visual presets in each patch – that's 4096 possible visual presets for each media library.

## Media Management (Express and Pro)

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As it's name suggests MediaMaster can handle numerous different types of media sources – including video, flash, quartz compositions, images, external cameras and sources and even audio when attached to a video file.

These media files are organized into library folders in exactly the same way that you would create and manage files on the computer. There are 256 library folders and each folder can have up to 255 individual pieces of media (one media file is always kept as a blank slot by the software).

Some of the library folders in ArKaos are pre-defined for specific duties – such as camera feeds or text effects - and these will be covered in a later section of this manual. It is also possible to have more than one library and this is also covered later.

### **Note:**

Think of the media management as a set of filing cabinets – you have a total of 256 drawers and each draw can store 256 files in it. By creating a good filing practice you can quickly and easily find the content you need.

For example you can group clips by type or project into a specific folder so folder 001 has cloud animations, folder 002 has computer game visuals, folder 003 has slides for a specific event and so on and so forth.

With a possible media library of over 60,000 clips it can be really helpful to organise clips in this manner and make the recall of clips even more efficient.

In the Simple Mode your set-up configuration and show information is automatically saved into the library folder as it is created so the next time you boot the software you will have the exact set-up you last created. No need to keep saving – ArKaos stores it all for you alongside your media library.



In MediaMaster Pro's Fixture Mode your set-up configuration and preferences are saved with the software but as the show will be controlled driven via DMX your show settings would be stored on the lighting console or controller you use with the software.

## **Layers – Simple Mode**

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MediaMaster Express is capable of running 8 layers of media playback simultaneously and uses a LTP (last takes precedence) rule when more than 8 visual presets are selected.

The LTP rule means that the software automatically moves visual presets when layers become empty so that any new cues always jump to the highest (top) layer available.

For example if you activate visual presets 1 through 8 in sequence so that each one is running on a different layer simultaneously and then activate visual patch 9 the first patch you selected (which was allocated to layer 1) will be removed and all of the patches move up a layer – so the patch on layer 2 moves to layer 1 and so on.

If you fade out one layer – for example the patch on layer 4 – then the layers automatically move up – so the patch on layer 5 moves to layer 4 and so on.

It will work the same way when running MediaMaster Pro in Simple Mode except that you will have access to 12 layers.

The resolution of the video content is limited only by what your computer hardware can handle so with the right hardware 12 layers of High Definition (or greater) video is more than possible.

# Software Interface Overview

## Simple Mode interface

The software comprises one main patch and preview window, which displays the main information needed during configuration and performance. The output of each of the running layers is shown along with a master preview (a reflection of what is sent to the full screen output). The window also displays the visual patches from the selected patch and a master control panel to define characteristics of the master output.



## Key features

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- 8 layers of simultaneous video playback (12 layers in the Pro edition).
- 64 Visual presets patches, each containing 64 visual presets.
- Direct access to visual presets and global controls via DMX, MIDI or Keyboard.
- Each visual preset is completely configurable in the software to define the following parameters:
  - Visual selected
  - Playback mode
  - Movie Speed
  - Loop start and end frame
  - Effect and effect control parameters
  - Trigger for control (Keyboard, DMX, Midi)
  - Controller configuration for live effect control
  - Position and size of the layer output
  - Mixing style with other layers including:
    - Maximum transparency
    - Red / Green / Blue Levels
  - Copy Mode
  - Mask Mode
  - Default Fade Time
  - Tiling
- Master section allowing to control the following parameters:
  - Brightness and contrast
  - Keystoning
  - Soft edge parameters
  - Audio output volume

---

## ***Fixture Mode interface – MediaMaster Pro***

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The Fixture Mode interface available in MediaMaster Pro is organized along one main window that displays most of the information needed during a performance. It shows the 12 individual layer outputs as well as the master preview (the reflection of what is sent to the full screen output) and a parameter panel allowing accessing and modifying the settings for each layer.

Parameters can be either modified through the user interface or from the DMX console. If you modify a parameter on the user interface, it will keep its value unless a change happens in DMX values. It then re-syncs

to the value sent by the console.

In order to drive MediaMaster from a DMX console, you will need to select in your console a fixture that is compatible with the software. Within MediaMaster there are couple of different fixture types in order to allow control of the software from small to high-end consoles with a different set of parameter controls available with each fixture type. An extensive description of the fixture types is available later in this document in the “Fixtures DMX Chart – Pro Version” section on page 108.

## **Key features**

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The software provides for up to 12 layers of video. Each layer can run one visual and one effect, and gives DMX control over the following parameters:

- Visual selected (a visual is either a video, an image, a text, or an input from a camera or an acquisition board,...)
- Layer transparency (dimmer)
- Effect and parameters
- Position and size of the layer output
- Copy mode to blend with underlying layer
- Playback mode
- Movie Speed
- Chrominance and Luminance Keying
- Movie start and end frame
- Tiling
- Mapping on 3D objects (plane, sphere, cylinder)
- 3D Object rotation
- Color control
- Text (selectable text displayed in text animations)

Additionally, after all layers have been composed, there is a master section allowing to control overall brightness and contrast, key stoning and soft edge parameters.

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## ***Full screen / Master Output***

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By default, when you start the software, the full screen output is not enabled. If you want to activate the full screen either by selecting the menu **Display > Toggle Full screen** or by pressing **CTRL+A** (**Command+A** on Mac).

The full screen output can be launched automatically when the application is started by setting this as default in the preferences (see on page 73 for further details)

If you don't have a dual output setup configured then the full screen will be activated on the main screen and the main interface will disappear. To exit the full screen mode, press **CTRL+A** / **Command+A** again.

For more information on setting up a dual output system, see the "Preferences Dialog" on page 72 and the "Wide-screen & Multi-screen presentation" on page 85 in this document.

# Connecting an External Controller

## *Setting up DMX Control*

To be able to control MediaMaster via DMX, you'll need to set it up so it can receive information from your console. MediaMaster supports two different types of DMX connectivity: either using ArtNet or using a DMX USB widget.

### **Using ArtNet**

If your console supports ArtNet, you simply have to connect an Ethernet cable from the console to the computer running the MediaMaster software.

With MAC OS the hardware is usually auto sensing so a standard network cable may be used. With Windows you may need a crossover cable if linking directly between the console and the computer running Media Master.

MediaMaster presents itself as an ArtNet Node that receives all incoming DMX data on a selected DMX universe. For your computer to appear on the ArtNet network, you need to set its IP address within the range of the network – this is usually something like 2.X.X.X with an IP mask of 255.0.0.0 (this can be done in the control panel on Windows or System Preferences on MAC OS)

If you decide to use MediaMaster using the ArtNet protocol, go in the Preferences Dialog and, in the DMX tab, select 'ArtNet' as DMX Interface and set the subnet and universe you want to be listening to.

#### **Note:**

Like any lighting fixture or dimmer MediaMaster will "listen" to all channels on the selected universe but only respond to the channels it is addressed to. It is quite feasible therefore to have other fixtures using different addresses on the same universe in much the same way as you could use a variety of moving lights, dimmers and LED's all on the same universe.

For more information about ArtNet network configuration, check out the Artistic License web site at <http://www.artisticlicence.com/>.

## MSEX implementation (Pro edition only)

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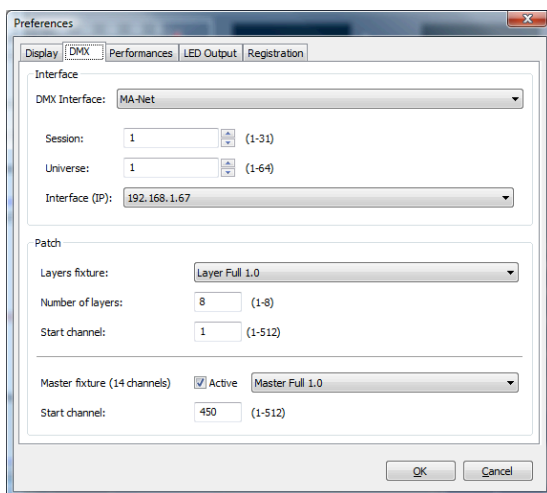
MSEX stands for Media Server Extension and is a protocol that runs on top of DMX over Ethernet allowing for bi-directional communication between the media server and console. This allows for information on specific items to be passed from MediaMaster to the console. This includes media (images and video); effects; cues; crossfades; masks; blend presets; effects presets; and image presets.

In the version 2 release of MediaMaster MSEX implementation has been updated to work better with ChamSys and Compulite consoles. The MSEX version 1.1 specifications are now fully supported by MediaMaster, with thumbnails and live preview available.

## Support for grandMA MA-Net (Windows Only)

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MediaMaster can now be directly driven from grandMA consoles supporting the MA-eDMX protocol. To activate MA-Net, go to the DMX tab in the Preferences Dialog and select “MA-Net” from the DMX Interface drop down box:



You will need to specify the session number and universe you want to work with as well as the IP address of the interface you will receive MA-Net from.

## Using an Enttec DMX USB Pro device

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The DMX USB device is a small DMX input adaptor that can be connected to the computer through a USB port. To be able to use the device, you will need to follow a simple installation procedure.

### Setting up an Enttec DMX USB Pro device on a PC

The Enttec DMX USB Pro will ONLY work with the D2XX drivers and not the VCOM drivers.

This is a change from version 1.0 where MediaMaster was using the VCOM drivers. If you already installed the VCOM drivers this is not a problem because both can coexist on the same machine.

If you're setting up MediaMaster on a new Windows system you will not have to install the VCOM drivers separately, just install MediaMaster and it will work.

To use the device, start MediaMaster and select the Enttec DMX USB Pro in the DMX tab of the preference window.

If the Enttec DMX USB Pro device installation was not successful or if the device is not correctly connected to the computer, the interface won't be listed in the selection of DMX Interfaces.

### Setting up an Enttec DMX USB Pro device on a Mac OSX

The Enttec DMX USB Pro will ONLY work with the D2XX drivers and not the VCOM drivers.

This is a change from version 1.0 where MediaMaster was using the VCOM drivers. Under Mac OS X if the VCOM driver is installed it will prevent MediaMaster to work with the D2XX interface.

To avoid this you can delete the VCOM driver by opening a terminal window and typing:

```
sudo rm -rf /System/Library/Extensions/FTDIUSBSerialDriver.kext
```

You can also open the /System/Library/Extensions folder and delete the file FTDIUSBSerialDriver.kext if present



You will need to have Administrator privileges on the system to do this. You will also need to reboot the computer after you have deleted the file.

If you're setting up MediaMaster on a new Mac OS X system you will not have to install the VCOM drivers separately, just install MediaMaster and it will work.

If the Enttec DMX USB Pro device installation was not successful or if the device is not properly connected to the computer, the interface won't be listed in the selection of DMX Interfaces available in the Preferences dialog.

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## ***Setting up MIDI Control***

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To be able to control MediaMaster via MIDI, you will just need to have a MIDI device connected and properly installed on your system before starting the application.

Then, from the MIDI input type tab from the Show Settings dialog (see on page 37) you can check the device availability and define how the software will respond to the MIDI signals from your controller.

## Pixel Mapping over DMX

MediaMaster Express and Pro can also be used to drive LED, dimmers or other colour changing devices over DMX in addition to sending high resolution video content to conventional projection or display devices with DVI, VGA or S-Video input.

In order to use the pixel mapping output over DMX you must first build a “mapping file”. This is created using the ArKaos LED Mapper software, which is installed alongside the main MediaMaster program and allows you to configure what type of LED fixtures you are using, their DMX addresses and what pixels of your output screen they are related to.

The LED mapping samples the video output buffer and as such full screen output must be enabled for pixel mapping to work.

More information on creating a mapping file can be found in the documentation that comes with the LED Mapper software extension.



*LED Mapper  
extension icon*

With the mapping file created and loaded into MediaMaster, the software will output DMX values for each pixel that has been mapped based on the colour and intensity of that pixel in your master video output.

This output of DMX can be done **SIMULTANEOUSLY** with the main video output – allowing you to use DMX controlled colour mixing fixtures alongside your display devices.

For example you may have a central projection display in the middle of the stage and surround it with LED colour mixing tubes which would also respond to the same content and be controlled via MediaMaster.

The LED Mapper software include profiles for many of the leading LED fixtures currently on the market and the latest version of the LED Mapper Library installed alongside MediaMaster 2 adds profiles to support the use of LED panels from Schinck-Shnack systems.

### **Note:**

For more information on how to activate LED Output in MediaMaster, read the section about the LED Output Tab from the Preferences Dialog on page 82

# Using the Software – Simple Mode

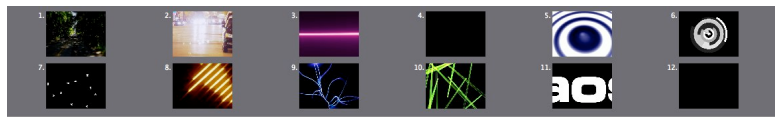
## The main window

The main software window as been designed to include the all the core configuration information in a single window allowing for intuitive and efficient live operation.



The main window is arranged in three main areas:

## Layer Output Previews

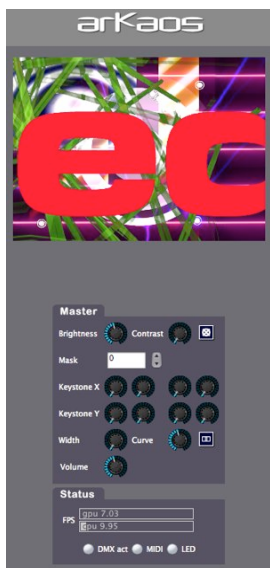


Across the top of the window are 8 or 12 small layer preview boxes showing the content of each layer.

Content is allocated to each layer on an LTP basis during playback of the visual presets. As such if you are running content of layers 1 thru 4

and then fade out the content on layer 3, the content on layer 4 will move to layer 3 automatically and if you then activate another preset visual this will appear on layer 4.

## Master Output



To the right hand side of the software window is the master output section – at the top of this is a preview of the output to your external display. This preview shows the result of the composition of all the active layers.

This allows you to see what is being sent to your external device and also allows you to prepare and preview your show without needing an external output connected.

### **Note:**

The dimensions of the layer preview are fixed to a 4:3 ratio and as such if you are working with an output of a different resolution (for example 16:9 or a special widescreen this output will be shown “squashed to fit” within the preview window.

## Master Parameter Controls

Below this output preview are the master parameter controls. These include:

- Master brightness and contrast settings – These global settings can be controlled either by mouse control or by defining remote DMX or MIDI channels for Brightness and Contrast from the “SHOW” dialogue box which can be opened using the button at the top of the visuals patch window.

- The blackout button – If the blackout button is selected then the external output will go to BLACK – but the preview window will still show the layer composition preview.
- The mask selection – This allows you to recall a master mask from the library to overlay on the output. Using masks is detailed below.
- Master Keystone Settings for X and Y – These allow precise global keystone settings to be defined in order to digitally calibrate the output to ensure the best position of the visuals onto the screen or display unit.
- Width and Curve settings for multi screen output – When using a multi screen output these controls allow you to configure the blending zone between the two projectors – the width sets the size of the overlapping strip and the curve defines how strong the soft edge blending should be to ensure you can calibrate the overlap to a seamless image with even brightness.
- Master Volume level for Audio output



## Status indicators

These give a summary of the current operational statistics including the FPS (frames per second) of the graphics processing unit (GPU) and the central processing unit (CPU) of the computer.

The two FPS bars give performance information about the engine.

The first line (gpu) shows indication of the current frame rate. It is active only when in fullscreen. The value on the right (display) shows the monitor output FPS (60hz in this case). The value on the left next to “gpu” shows the averaged frame rate of the engine. Ideally these values should be close to each other and the graph bar all the way to the right.

The second line (cpu) shows an indication of the activity from the cpu. The cpu is mostly used to decode video frames. Note that this value does not reflect the overall system cpu activity, it only reflects the cpu activity caused by MediaMaster.

**Note:**

If the cpu value drops down a lot (and most likely the gpu will too in that case), it means MediaMaster's bottleneck is decoding frames. Either your video files are too heavy (check your compression settings) either you are hitting a hard drive bottleneck. In that latter case, you can try to upgrade to faster disks, use a RAID 1 or reduce the bitrate of your video compression.

The status summary also indicates if DMX, MIDI control and LED output are currently active which are shown as three small “virtual LED’s” which “light up” when active.

## Masks

When a new media library is created the Masks folder is set as folder 255. Masks consists of black and white or grayscale jpeg images. When a mask file is recalled from this folder using the Mask selection in the master control the white is automatically removed and the black left intact to create a mask over the top of the output layers content.

**Note:**

In addition to providing some interesting and unique shapes the mask function is particularly useful when working with circular or irregular shaped screens. By recalling a mask shape you can quickly and easily ensure that all content is masked to fit the screen.

## Keystoning

You can alter the master keystone settings for the output using the virtual encoders on the master section of the main software window.



The Keystone functions on Media Master allow you to digitally keystone BOTH the Vertical and Horizontal sides of the image. The power and control offered by MediaMaster gives you far greater range and precision than that offered in the built in settings of most projectors.

Keystoning allows you to digitally alter the image in order to help fit the

output to the screen. For example if the projector is mounted slightly off axis to the screen then you may choose to adjust the keystone to give the impression of a flat image.

The keystone settings on MediaMaster allow you to modify the position of each of the four corners of the image within the output window by changing the X/Y coordinates of each corner.

**Note:**

Unlike using shutters on a profile light Keystoneing does not cut or mask any of the image. Instead the action of Keystoneing moves these corners but all pixels of output remain the same – they are just in different positions on the screen. MediaMaster automatically adjusts the pixel composition to fit within the new keystone parameters.

Keystoneing is only shown on the output window as it directly related to the output display you are using.

Keystoneing is a global setting across the full width of the output display so for example if you are using 2 projectors side by side to make a single wide image then the keystone function will manipulate the top right and bottom right of one projector and the top left and bottom left of the other.

## Visual Preset and Preset Patch

---

The main portion of the software window is given over to the visuals display. Each preset visual may comprise the selection of a piece of media, text or real-time generator, the overlay of an effect, the definition of where that visual should be displayed on the output screen and the mixing style of that visual when added to the output.

At the top of the visual preset window is the patch selection, show settings and latch toggle functions.

**Note:**

The visual preset is displayed as a vertical strip and this can be thought of in much the same way as the channel strip on an analogue audio console – input at the top and output at the bottom after effects, sends, and other parameters are defined.

At the top of each Visual Preset strip is the “input” visual – this is selected by first defining a library folder, then the clip within that folder. (If you are selecting a flash text effect then the text box below the library

and clip selection allows you to define which of the preset pieces of text in your text management option you want to use.)

Once you have selected the “input” media you can then apply an effect to it using the effect box.

After this you can define it’s position on the output screen (there is further detail about position palettes and defaults later in this manual)

Finally you can control the output intensity of the preset visual either using the fader at the bottom of the preset visual strip or via DMX, MIDI or keyboard control.

At the top of the visual strip is an EDIT button. Clicking on this allows you to define in much greater detail the parameters of that visual preset and these parameters covered later in this manual

**Note:**

When a VISUAL PRESET is active the number at the top of the visual preset strip is highlighted in RED

## Patch Selection



Each MediaMaster library can have up to 64 patches with 64 preset visuals in each patch. You can select the patch either by changing the number in the patch box – or by using a master patch selection channel via DMX or midi which can be defined in the show settings pop-up window.

## Latch Toggle

The latch toggle function means that the selection of a Visual Preset will automatically latch until the selection button is pressed again when it will be released. You can also define latch as a parameter option specific to a visual preset using the latch selection in the edit parameters window for that visual preset.



**Note:**

Whilst the latch toggle is perhaps most clearly relevant when using a computer keyboard it can also be of benefit when using an external controller with buttons rather than faders – such as a MIDI pad or DMX button wing – you are able to toggle layers on and off rather than having to keep the button pressed for the duration you require that Visual preset to be active. As you can define fade times for individual visual presets you will still be able to achieve smooth cross fades where required.

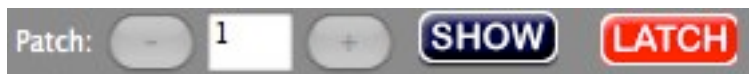
**Managing Patch and Visual presets (Copy, Paste, edit ...)**

You can right click in the interface to bring a contextual menu. Depending on where you right click in the interface this menu will allow you to copy paste a patch or copy paste a visual preset. Other options in the contextual menu will allow you to clear a patch and open the visual preset editing window.

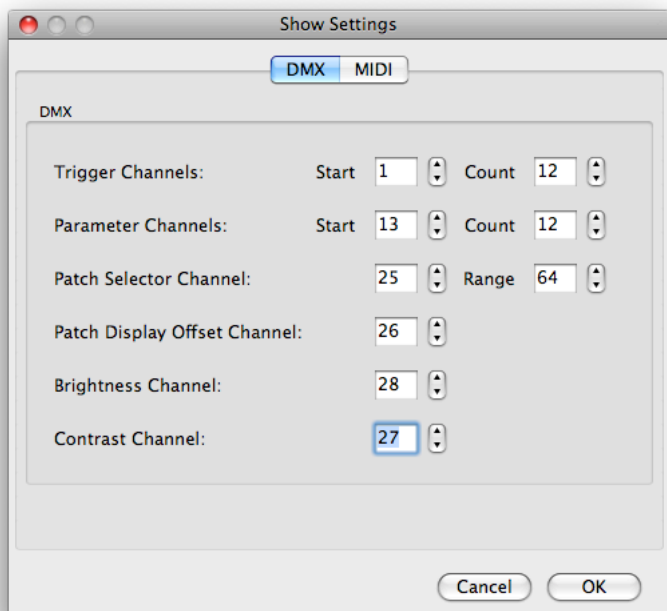
---

**Show Settings**

---



Clicking on the SHOW button opens a pop-up window allowing you to define DMX and MIDI settings for the show.



With DMX input type configured in the master preferences window of the software this DMX show setting window allows you to define how the software should respond to incoming DMX data on the configured universe.

### **Trigger Channels:**

This defines what the first trigger channel should be and how many there are – you can have up to 255 trigger channels which will be allocated to each preset visual in order.

### **Parameter Channels:**

This defines the number of parameter control channels you wish to use up to a total of 255. Each of these channels can be configured to operate a specific visual preset.

**Patch Selector Channel:**

This is the controller that can be used to change the active patch from a DMX controller.

**Patch Display offset Channel:**

If you only need to select a limited number of patch you can limit the range with this value.

**Brightness Channel**

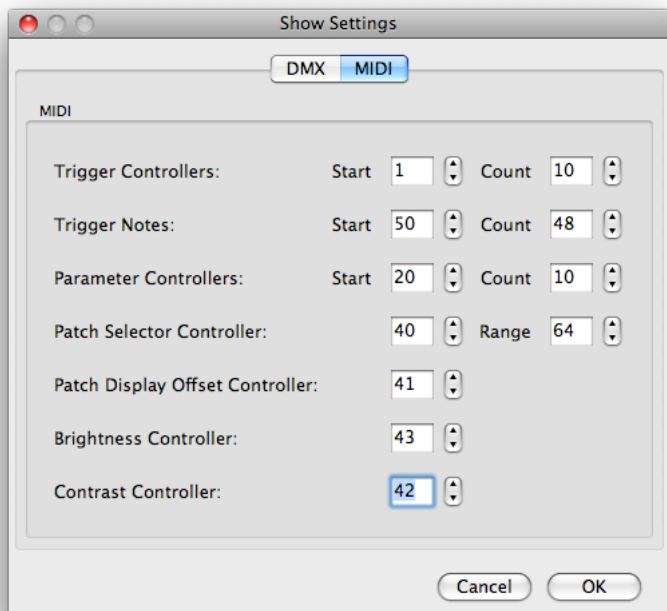
This is the master brightness channel, which controls the master brightness (luminosity) of the software output.

**Contrast Channel**

This is the master contrast channel, which controls the master contrast of the software output.

## MIDI input type

---



With MIDI input type configured in the master preferences window of the software this MIDI show settings configuration allows you to define how the software should respond to incoming MIDI data.

### Trigger Channels:

This defines what the first trigger channel should be and how many there are – you can have up to 64 trigger channels which will be allocated to each preset visual in order.

### Parameter Channels:

This defines the number of parameter control channels you wish to use up to a total of 127. Each of these channels can be configured to

operate a specific visual preset.

### **Trigger Notes:**

This defines what the first trigger note should be and how many there are – you can have up to 64 trigger channels which will be allocated to each preset visual in order.

### **Patch Selector Controllers:**

This is the controller that can be used to change the active patch from a MIDI controller.

### **Patch Display offset Controllers:**

If you only need to select a limited number of patch you can limit the range with this value.

### **Brightness Controller:**

This is the master brightness channel, which controls the master brightness (luminosity) of the software output.

### **Contrast Controller:**

This is the master contrast channel, which controls the master contrast of the software output.

### **Patch Selector Controller:**

This is the controller that can be used to change the active patch from a MIDI controller.

### **Patch Display offset Controller:**

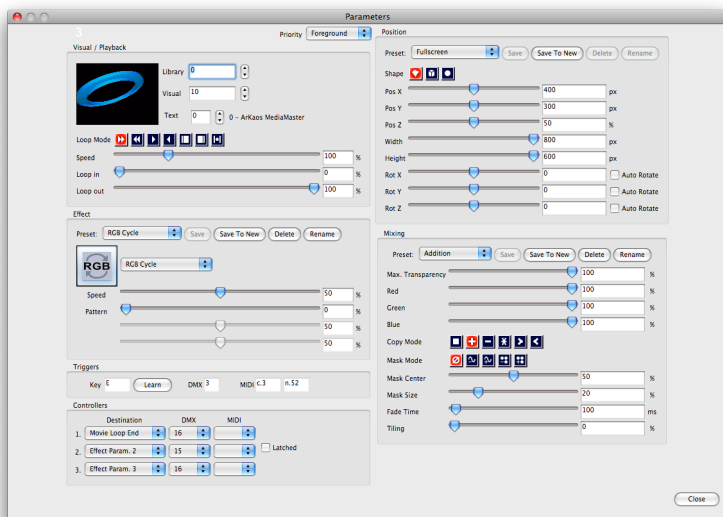
If you only need to select a limited number of patch you can limit the range with this value.

#### **Note:**

The software supports MIDI input subject to the correct drivers being installed for your MIDI hardware. As such MIDI control surfaces, buttons, faders and keys with direct USB connection can also be used to provide a compact control surface.

## Edit Parameters for Visual Presets

At the top of each visual preset strip is an EDIT button. Clicking on this opens a pop-up window allowing detailed configuration of each of the parameters of that particular visual preset.



## Visual Playback

Here you can define the library and visual numbers in the same way as on the visual preset strip.

Further to this you can define the loop mode, speed and loop in and out settings of the video playback.

When audio is included in the clip the speed settings will affect the audio playback also.

## Loop Mode

The 'Loop' setting control the way the video plays and loops. The available settings are, in order:

- Forward looping
- Backward looping
- Single shot forward (the video is played once then stops on it's last frame.)
- Single shot backward (the video is played backward once then stops on it's first frame.)
- Display first frame
- Display last frame
- Ping-pong (the movie plays back and forth)

## Speed:

Defines the speed of the playback of the clip from 0% - 400%. This can be changed using the slider or by entering a value.

N.B. this will also affect the audio speed if the clip has audio attached.

## Loop In / Loop Out

These two sliders allow you to configure the start and end points of the loop. This is expressed as a percentage and can be typed into the box at the end or changed using the slider.

## Effect Configuration

---

MediaMaster offers a large number of built in effects. When using MAC OS these include the Quartz Composer Effects that form part of the operating system.

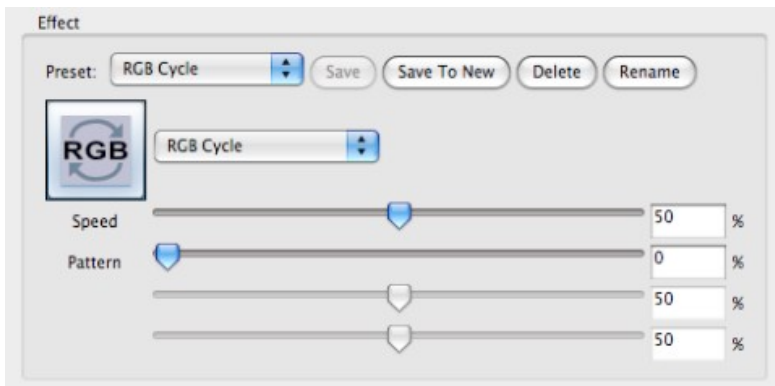
These effects include 3D mapping, motion blur, colour cycles, artistic graphic styles and many more. Each effect can be added to individual visual presets or defined on it's own visual preset where it will overlay and effect across the complete output when recalled.

Each effect has up to 4 parameters which can be defined in every instance of it's use – speed, motion, intensity etc.

Once you have customized an effect and it's parameters you can store this as a new preset effect (using the "Save to New" button) this allows you to build a custom library of effects with parameters adjusted to your

needs.

Once you have created a saved library of effects these can be quickly accessed in the effect section of the visual preset strip using either the drop down list menu or the tall arrow buttons to each side of the effect icon window.



**Note:**

One particularly useful new effect is the cropping effect which can be used to get rid of unwanted content, for example when doing live camera acquisition.

## Triggers:

Trigger settings are used to start / stop visual preset and control their intensity in the currently selected patch.

There are three possible triggers for each visual preset:

### KEY

The keyboard key used to trigger this visual preset.  
Use the "Learn" button to change the key assignment.

### DMX

As an information, the panel displays the DMX trigger channel for this visual preset.

The trigger channels can be configured in the "Show Settings" dialog.



## MIDI

As an information, the panel displays both MIDI trigger note and controller.

Those can be configured in the “Show Settings” dialog.

## Position Parameters

---

Within each Visual Preset you can define a comprehensive set of position parameters. These parameters can be defined for each visual preset but can also be saved (using Save to New) in order to recall them for different preset visuals at a later stage.

### **Note:**

The Save to New function can also be thought of as storing a palette on a lighting console - for example if you have a set up using multiple screens or pixel mapping and want to define specific position co-ordinates to ensure that certain content is sent to a specific screen area or pixel mapped area you can position one piece of content and store this position preset and then apply the same position preset to other pieces of content.

If at a later stage you need to adjust the preset you can recall it, edit the data and then Save again. This will overwrite the previous preset and update this information in all presets that use it – the same as updating a position palette for a piece of automated lighting.

## Presets

There are already 5 default position presets in the application – full screen / top-left / bottom-right / bottom-left / top-right.

## Shapes

The position can be defined in 3 shape types by selecting the appropriate icon at the top of the position display.



Flat Plane / 3D Cube / Sphere

For each of these types, the following attributed can be adjusted:

- Pos X

Defines the centre position of the image on the X axis – so for an image 800 pixels across with an 800 pixel wide output screen then a Pos X of 400 pixels places this image centrally to the output.

- Pos Y

Defines the centre position of the image on the Y axis – so for an image 600 pixels high with an 600 pixel high output screen then a Pos Y off 300 pixels places this image centrally to the output.

- Pos Z

Expressed as a percentage the Z position moves the visual on a 3D plane – at 50% is the default and the middle of the plane. Increasing this percentage moves the image towards the viewer (zoom in) and decreasing moves it away from the viewer (zoom out).

- Width & Height

The maximum width and height of the visual content is the same as the maximum screen size of output – so if you are working with an 800x600 pixel screen you cannot have an image size larger than this.

- Rot X

- Rot Y

- Rot Z

This is the rotation in the 3D space.

## **Auto Rotate**

The auto rotate function changes the meaning of the parameter and makes it a rotation speed.

If you want the shape to rotate automatically without using a controller that change value continuously you must use the auto rotate function.

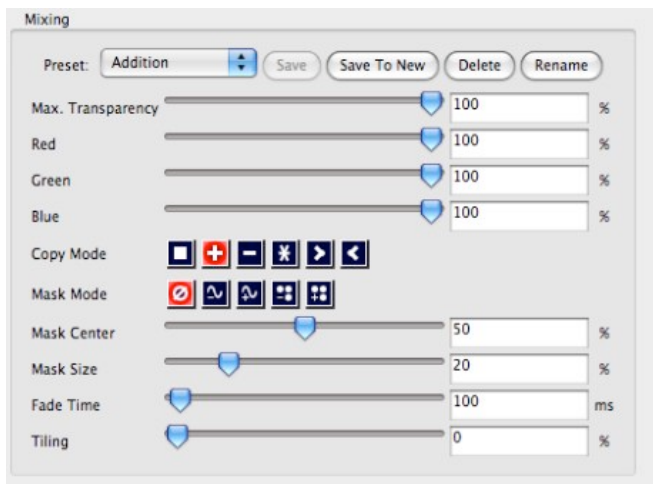
Also because the video output frame rate of a computer is often 60 frame per seconds and most consoles will not send that many controllers values per seconds you will have a smoother result when using auto rotate.

## **Mixing Parameters**

---

The mixing parameters allow you to configure the way in which the visual preset interacts with other active visual presets (this can also be described as how the output is composed).

There are a number of standard presets for this but you can also create new presets (Save to new) to suit your needs.



## Max. Transparency

This defines the maximum level of the preset visual and is the same as creating a “top set” on a lighting console.

For example if you set the max. transparency to 80% then even if you fade the visual in to the top of it’s fader (full) you will still be able to see through it to the layer below.

## Colour Levels (Red/Green/Blue):

The three colour sliders allow you to adjust the amount of each colour to be represented in the image. With all sliders at full (100%) then it is possible to achieve a white output. Once you reduce any of these sliders then you limit the colour tone of the image – this can be very useful in adjusting clips to suit a particular colour scheme or mood. It can also be helpful when creating visuals for projection onto coloured surfaces where adjusting the colour balance can help to ensure the original image is best represented against a tinted background.

## Copy Mode

The copy mode defines the basic composition between the current layer and previous layers. MediaMaster supports the following options:



- **Replace:** In this mode, the pixels of the Visual Preset are written on top of the previous active layers. This is the default mode.
- **Addition:** In this mode, the pixel values of the current layer are added to the ones of the previous layers. This means that “dark” pixels in the current layer image won’t alter the pixels that are underneath while “light” pixel will saturate the image underneath.
- **Subtraction:** In this mode, the pixel values of the current layer are subtracted from the pixel value in the underlying layers. Dark pixel from the current layer won’t alter the pixel of the layers underneath while light pixel will darken them.
- **Multiplication:** In this mode, the pixels from the current layer will be multiplied by the pixels of the underlying layers. For a pixel to appear bright in the output, the equivalent pixel of the current layer and the underlying layer needs to be bright. If any of the layers has a dark pixel, the result will be dark.
- **Minimum:** This mode takes the pixel that is the darkest between the current layer and the layer underneath.
- **Maximum:** This mode takes the pixel that is the brightest between the current layer and the layer underneath.

### **Mask Mode – Chroma / Luminance Key**

There are 5 basic mask modes for content. These affects how the content interacts with other running content.



Keying is a technique where some pixels are made transparent depending on their characteristics.

Creating a Key is simply defining this interaction depending on the colour or brightness of a pixel.

Chrominance Keying (or Chromakey) – ‘removes’ pixels based on their colours – for example “green screen” technique.

Luminance Keying – ‘removes’ pixels based on their brightness level.

The masking mode switches allow you to select, from left to right:

- no keying
- luminance keying (band reject)
- luminance keying (band pass)
- chrominance keying (band reject)
- chrominance keying (band pass)

Band reject means that the selected luminance/color band will disappear while band pass will let the selection through.

### **Mask Centre**

The centre of the mask defines mid point tolerance of the mixing mode – varying this amount will change the amount of pixels that can be seen based on the type of mask used.

### **Mask Size**

This defines the range of the mask algorithm – generally speaking the higher the mask size the more pixels can be seen from the layers underneath.

### **Fade Time**

This function allows you to predefine the fade time for the Visual Preset when activated. The default fade time is 0 milliseconds (ms).

When a new fade time is set which can be anywhere between 0 and 10,000 milliseconds (0-10seconds) The fade down timing is also taken from this parameter setting.

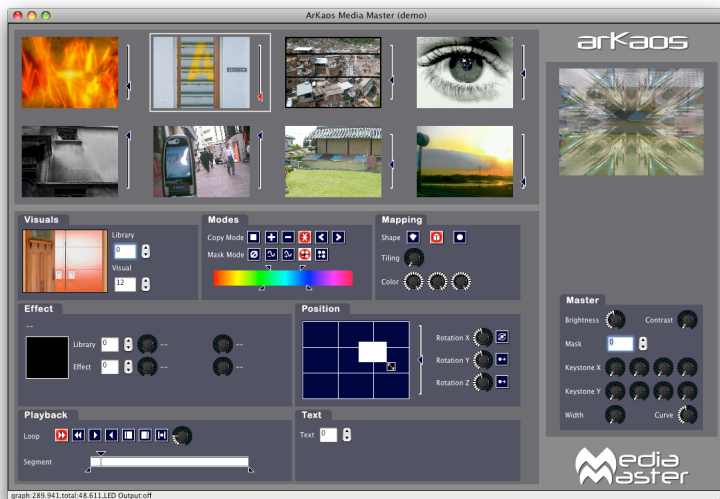
The fade time is set as a complete fade from 0 – 100%, if you choose to fade the layer from 0-50% it will take half of the preset fade time.

### **Tiling**

The Tiling Function allows you to tile the output of that visual preset. At 0% the visual preset takes up the whole screen – as you increase the percentage the visual preset is tiled numerous times to fill the screen area with each tile presented at the same aspect ratio as the full screen output.

# Using the software – Fixture Mode

## *The main window*



The Fixture Mode interface of the software has been laid out to provide a maximum number of information in a single window. Although the software has been conceived to primarily be used with DMX control, all functionalities are also available through the software interface.

The main window is organized around three main areas:

## Previews area

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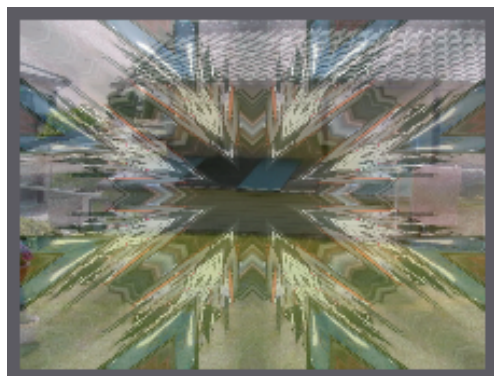
The top left part of the main window shows the visual selected on each of the 12 layers. We refer to those as the “layer preview”. Next to each layer preview is a vertical slider that shows the mixing level (or transparency, or dimmer) of the layer.

If the level is set to zero, no output is shown. As you drag the mixing slider up, the layer will become brighter and the layer underneath will disappear.

## Master output area

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The master output area is located at the right side of the window.



At the top, the preview shows the result of all the layer composition. It is the reflection of what is sent to the fullscreen output, usually connected to a projection device, and allows you to monitor what's going on or to work with a single output setup when preparing your show.

**Note:**

The dimensions of the layer preview are fixed to a 4:3 ratio and as such if you are working with an output of a different resolution (for example 16:9 or a special widescreen this output will be shown “squashed to fit” within the preview window.



Under the master preview is a set of parameters that can be defined to act on the master output. All of these parameters can be controlled by DMX.

The brightness and contrast rotary buttons allow changing the luminosity balance of the result, and compensating for any loss that could be induced by the projection mechanism.

## Mask

When a new media library is created the masks folder is set as folder 255. Masks are black and white or grayscale jpeg images. When a mask file is recalled from this folder using the Mask selection in the master control the white is automatically removed and the black left in tact to create a mask over the top of the output layers content.

**Note:**

In addition to providing some interesting and unique shapes the mask function is particularly useful when working with circular or irregular shaped screens. By recalling a mask shape you can quickly and easily ensure that all content is masked to fit the screen.

## Keystoning

The Keystone functions on Media Master allow you to digitally keystone BOTH the Vertical and Horizontal sides of the image. The power and control offered by MediaMaster gives you far greater range and precision than that offered in the built in settings of most projectors.

Keystoning allows you to digitally alter the image in order to help fit the output to the screen. For example if the projector is mounted slightly off axis to the screen then you may choose to adjust the keystoning to give the impression of a flat image. This is also useful when using projectors on automated yokes or contained within a digital lighting fixture where



the keystoneing may be different for each different position.

The keystone settings on MediaMaster allow you to modify the position of each of the four corners of the image within the output window by changing the X/Y coordinates of each corner.

**Note:**

Unlike using shutters on a profile light Keystoneing does not cut or mask any of the image. Instead the action of keystoneing moves these corners but all pixels of output remain the same – they are just in different positions on the screen. MediaMaster automatically adjusts the pixel composition to fit within the new keystoneed parameters.

Keystoneing is only shown on the output window as it directly related to the output display you are using.

Keystoneing is a global setting across the full width of the output display so for example if you are using 2 projectors side by side to make a single wide image then the keystone function will manipulate the top right and bottom right of one projector and the top left and bottom left of the other.

## Soft Edging

The last two parameters are related to the soft edging. Soft edging is used when several projectors are combined to build one big scene. In such cases, you often have to overlap the images sent by every projector in order to blend them correctly.

The two soft-edge parameters allow controlling the blending zone in between each projector: the width parameter sets the width of the overlapping strip while the curve defines how strong the soft-edge blending should be.

For more information about setting up soft-edge, refer to the “Preference Dialog” section about Soft Edge Span on page 75 and to the “Soft-Edge” chapter on page 98.

## Status Display

The Status Display information is the same as the one displayed when the software is in Simple Mode, it is described on page 33.

## Layer parameter area

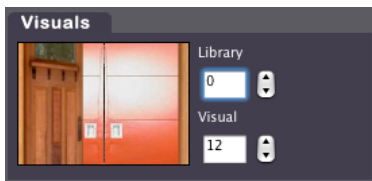
---

Under the layer previews, you find the layer parameter area. This area displays all the settings for the 'current' layer. The current layer is the one whose mixing slider is red, as show in the picture above. To select another layer, either click in its preview window or on its mixing slider.

The settings of the current layer reflect all the control parameters accessible for that layer and will follow any DMX control sent from the console.

The parameters are grouped in relevant sections for easier reading:

### Visuals



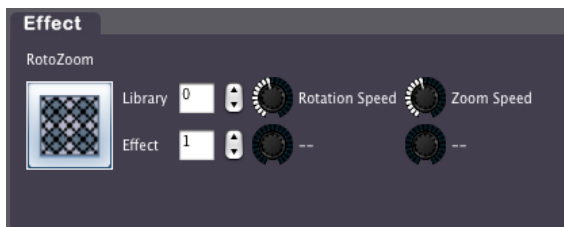
This zone shows what visual is currently selected on the layer. Visuals are organized in libraries for easier access. There are 256 libraries each containing up to 255 visuals (one visual slot is reserved as a blank image).

Some libraries are also reserved for special usage (flash texts, acquisitions input and masking) but most of them are user configurable through the visual library management dialog (see further).

To manually change the visual selected on the current layer, simply change the visual/library number using the arrows on the right side of the control. The layer preview should show you the visual running. If it doesn't, make sure the mixing slider for the layer is not set to zero.

MediaMaster comes with some pre-installed visuals that you can browse that way. To set up your own set of visuals, refer to the "Library Management" section on page 63 in this document.

## Effects



This zone displays the effect setting for the current layer. Effects are also organized in libraries for easier grouping. Each effect can have up to 4 parameters that are displayed on the right side of the panel.

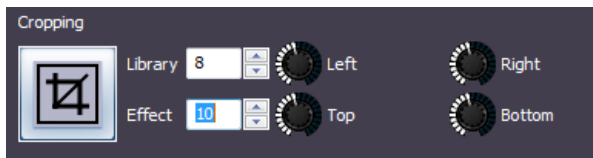
You can select the effect to use by dialing its library/effect number and use the rotary button to modify the effect parameters. The range of effect available is depending on the fixture selected. For information on availability of effect, see the “Fixtures DMX Chart – Pro Version” section on page 108 in this document.

### ***Important note:***

For performance reasons, effects are by default NOT applied on the preview of the layer. You will see the full composition, including effects on the master preview but not on the individual layer preview windows. If you have a very performing graphic card, you can change this behavior, in the Preference Dialog. See the “Preferences Dialog” section on page 72 for more information on this.

One particularly useful new effect is the cropping effect which can be used to get rid of unwanted content, for example when doing live camera acquisition.

Four pre-set cropping settings are available in effect library 3 (effect 32/33/34/35) and one fully parametric in effect library 8 (Effect 10).



## Playback



This zone contains the controls that affect the way visuals (mainly videos) are played.

The 'Loop' setting control the way the video plays and loops. The available settings are, in order:

- Forward looping
- Backward looping
- Single shot forward (the video is played once then stops)
- Single shot backward
- Display first frame (useful when setting the segment start)
- Display last frame (useful when setting the segment end)
- Ping-pong (the movie plays back and forth)

Next to the loop setting is the movie speed control. The movie speed rotaries allow to speed-up or slow down the movie. If set to zero, the movie will stop/freeze frame.

Under the loop setting is a zone allowing controlling the segment of the movie to play. It allows setting the first and last frame to loop in between and therefore to set the playback to be only a part of the video file.

When setting the first and last frame, it is interesting to use the 'display first/last frame' playback mode described above so that the frame you are adjusting is continuously displayed in the preview.

## Modes



The modes setting defines how the current layer will be 'composed' with the previous layer. This section has two different settings:

## 1. Copy mode

The copy modes express the basic composition between the current layer and previous layers. MediaMaster supports the following options:

- **Copy:** In this mode, the pixels of the layer are written on top of the previous layers. This is the default mode. The slider next to the layer preview acts as a transparency control for the layer.
- **Addition:** In this mode, the pixel values of the current layer are added to the ones of the previous layers. This means that “dark” pixels in the current layer image won’t alter the pixels that are underneath while “light” pixel will saturate the image underneath.
- **Subtraction:** In this mode, the pixel values of the current layer are subtracted from the pixel value in the underlying layers. Dark pixel from the current layer won’t alter the pixel of the layers underneath while light pixel will darken them.
- **Multiplication:** In this mode, the pixels from the current layer will be multiplied by the pixels of the underlying layers. For a pixel to appear bright in the output, the equivalent pixel of the current layer and the underlying layer needs to be bright. If any of the layers has a dark pixel, the result will be dark.
- **Minimum:** This mode takes the pixel that is the darkest between the current layer and the layer underneath
- **Maximum:** This mode takes the pixel that is the brightest between the current layer and the layer underneath.

## 2. Mask mode

The masking modes allow setting up luminance and chrominance keying. Keying is a technique where some pixels are made transparent depending on some of their characteristics.

Luminance keying ‘removes’ pixels based on their brightness level while chrominance keying removes pixels based on their colors. A typical example of chrominance keying is the ‘blue screen’ technique.

The masking mode switches allow you to select, from left to right:

- no keying
- luminance keying (band reject)
- luminance keying (band pass)
- chrominance keying (band reject)
- chrominance keying (band pass)

Band reject means that the selected luminance/color band will disappear while band pass will let the selection through.

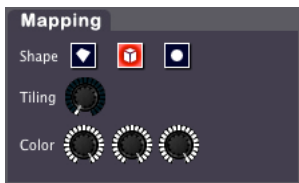
When luminance or chrominance keying is selected, a new widget will show up allowing selecting which part of the spectrum/brightness level should be affected:



The widget has four points that can be moved. These points are always centered in the middle of the widget so, to define the center of the color/brightness scale, you need to click and drag inside the scale. The two top points will define the zone of the scale that is selected (filter width). In between those points, the color/brightness will be totally passed or rejected (depending on the mode selected).

The lower points allow to set the smoothness at which pixel will appear / disappear (filter slope). If the lower points too are close to the top points, the masking will be very abrupt and some artifacts might show up.

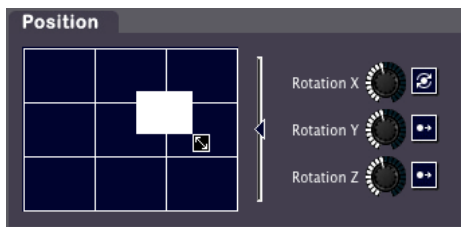
## Mapping



The mapping setting allows projecting the visual and the effect on a 3D object. You can choose between a plane (this is the default mode), a cube and a sphere. When mapped, the video becomes a texture projected on the object.

At this stage, you can also change the tiling (number of times the visual is repeated on the object) and adjust the color balance of the result. The color balance is a subtracting process in the RGB space. When lowering the 'R' value, you remove some red from the original colors. The color balance is kept unchanged when all of the rotary buttons are set to the maximum value.

## Position



The positional allows you to control the position of the layer's output in a 2D or 3D space. The square position widget allows setting up both the layer's position and size.

This is the one to use if you want put the layer output in the top left corner for example.

The slider next to it allows zooming in/out by specifying a Z (depth) offset. The three rotaries on the right side specify 3 rotation angles in the 3D space. Note that next to each rotary is a switch that allows the rotary to act either as an absolute angle setting or as a rotation speed

## Text



MediaMaster allows you to store 255 different texts messages to use in conjunction with special flash files (called flash texts).

This parameter allows you to specify which text should be used on the current layer. For more information on the texts capabilities of the software, see the 'text library' section further in this document.

# Media Types

## Video

MediaMaster can playback a large number of types of video media although MPEG-2 is the compression codec that we have found to give the best overall performances.

The software will make best use of your computer system and therefore should be able to play most video codecs you have installed on your system. However by using an codec that is not native to the MediaMaster software you may increase the drain on your system resources and therefore it is possible to encounter performance issues based on your hardware profile. When your CPU has multiple cores MediaMaster will use all of them when needed. If you intent to play high definition content you should have a system that has as at least the same number of cores as the number of high definition layer you want to play.

FFMPEG is decoded natively by the software and doesn't need to use QuickTime or another decoder which takes up more hardware resources to complete.

For this latest release of MediaMaster the FFMPEG decoding libraries have been upgraded to version 0.5 for H.264 support and this means a greatly improved performance when using video with this codec in the software.

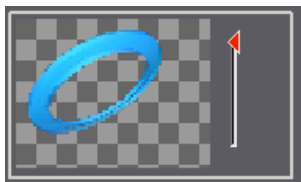
### **Note:**

The compression codec, file size and type can have an effect on the reliability and quality of playback depending on your hardware configuration and show type. For example a show which uses 8 layers of HD video simultaneously will require much more processing power than one using low resolution video or stills to drive LED pixel mapping.



## Alpha source support

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If you import images or videos with an alpha channel (for example as a result of green keying), the transparency of the media will be used in the mixing. When setting the preview style to “full” (see the Performance tab in the Preferences dialog) you will see the transparent areas

in the layer preview, no matter if it comes from the original media or from applying luminance / chrominance inside the software.

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## Images

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MediaMaster will accept the following file types into the library for still images:

JPG, BMP, GIF and PNG

You can import images that are bigger than the output resolution but for performance reason you images should never be bigger than the output resolution used. Only when using specific effects you may need to import images that are bigger than the resolution used in MediaMaster.

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## Audio

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When an audio loops has a video track it will be played. For performance reason you may not want to play the audio, this can be done by going in the preferences in the Audio tab; there you can select the output devices and set it to “No Audio”.

The best synchronization between audio and video is achieve by selecting “System Clock” in the Display preference panel under “Timing Reference”

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## ***Generators***

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Those are music visualizers that react to the sound of the audio input of your system.

Some generators are GPU accelerated effects while others are SWF Flash files.

You can create custom generators via SWF files. We provide examples on the ArKaos web site.

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## ***Effects***

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Under Mac OS X, MediaMaster allows to use Quartz Composer .qtz files directly, both as sources and effects. The compositions are rendered natively through the fastest available interface.

You can import .qtz sources easily by adding them to your media library, just like you import any standard movie.

Adding quartz composer effects is a little bit trickier because you need to modify the default fixture to be able to control your effects. It is possible to do however and if you would like to go that way, please contact us and we'll describe you the way to follow.

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## ***Cameras / External Sources***

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MediaMaster will make use of any live input connected to your system. Your acquisition device must be compatible with QuickTime under Mac OS X and Direct X under windows.

# Preferences

The following settings and preferences are accessed from the “Edit” menu at the top of the software window in Windows OS or on the application title bar at the top of the screen in MAC OS.

**Note:**

When full screen output is selected you do not have access to preferences, library control etc. If you need to change these during a show then it is often a good idea to set the desktop background to black so that turning off the full screen output (CTRL+A / Command+A) doesn't bring up a desktop background.

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## ***Library Management***

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### **Overview and Library Concept**

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MediaMaster uses a library system of folders and files to help organize your content and allow for quick selection of media as required.

The Library is made up of 256 folders each which can contain up to 256 media clips or visual effects.

No matter what library folder you are in visual number 0 is blank – meaning that if you select 0 then no visual is displayed.

### **Root Folder**

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When you first run MediaMaster you are asked to define the root folder for you media library. When this is created MediaMaster will automatically generate a series of specific folders for pre-installed media content including effects.

### **Media Folders and Naming Conventions**

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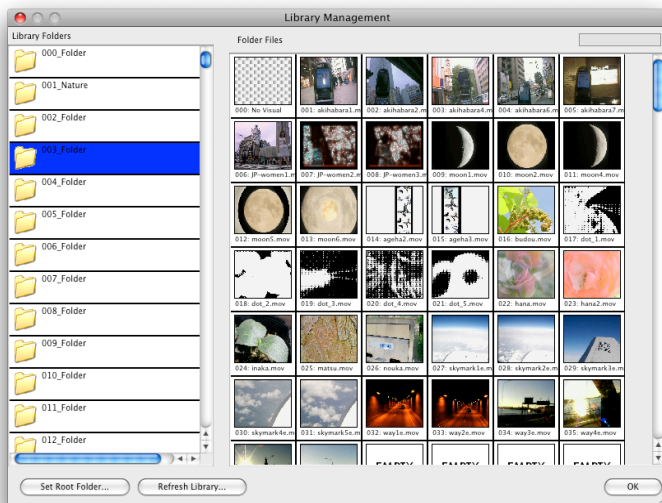
Within this root folder each media folder needs to be named with a three digit number (001 – 255) followed by an underscore and then the name of the folder. You can name the folder as you wish but spaces are not allowed. For example if you wanted folder 1 to be called assorted clouds the naming convention would be “001\_assorted\_clouds”

**Note:**

If the name of the folder or files doesn't follow this format then it will be ignored by MediaMaster. Similarly if there are two folders or files of the same name then one will be ignored.

You can also change the name of the folder within the Library Management window by right clicking on the folder and selecting "Rename..." from the pop up menu.

The library window looks like this:



The left pane of the window shows the 256 library folders with the selected folder highlighted in blue. You can scroll through the list and select any of the folders by clicking on its icon.

The right pane displays the thumbnails of the visuals contained within the selected folder. There are 255 visuals per folder (the first one is always considered as an empty slot) and where content doesn't exist then the thumbnail will display "empty". You can scroll through the content using the scroll bar on the right side of the window.

If you put the mouse pointer over an existing visual, you will see its full filename as well as its resolution.

All regular content folders are indicated by a folder icon, and display the library number as well as its name.



001\_Nature

own filing system or through the library management window in MediaMaster.

The default libraries that are used for specific purposes are at the top end of the library structure (folders 240 onwards) and have different icons relating to their content and purpose.



240\_GENERATORS

Folder 240 is reserved for Generators. Generators are modules that react to the audio input to generate visuals in much the same way as the visualiser is employed in iTunes or Windows Media Player.

These generators are pixel / particle based and can be great for integration with a live DJ or music set. The sound input from your computer is used to feed these – be it microphone (default) or line input and this is selected in the main software preferences.



242\_AudioFlashFolder1

Folder 242 is reserved for Audio Reactive Flash animations. These are Flash animations that reacts to the audio input (with ActionScript) in the same way as the pixel / particle generators in folder 240 but with flash (vector) graphics. You can load your own flash generators into this folder in addition to the supplied files.



241\_RESERVED

Folders 241, and 243 to 249 are reserved for future development and cannot be used. This is to make sure that future developments will not clash with existing customer configurations.



250\_TextFolder1

Folders from 250 to 253 are reserved for Flash Text animations. Flash texts are special visuals in which you can dynamically change the text string. The amount of text string displayed depends on the visual so you may find that some longer text strings do not fully show.

Selection of the text string is based on the pre-defined text you create in the text library.

Although you could place the flash text in any other media library, we thought it would be more convenient to group them in a special location making it easier to browse.

The default library contains a good set of example files, the folder 250 provides improved Flash Text animations where the text area is adjusted depending on the string length while the folder 251 provides lots of useful text animations.



254\_CAMERAS

This library is a virtual folder (in the sense that it doesn't refer to anything on the file system) that will list all available

video inputs found on the machine when the software loads.

Video input is seen here in a very broad sense; it can be an acquisition board, a usb web cam, a Firewire cam or any other video inputs seen by the system.

**Note:**

The number of live video inputs is limited only by your computer system so using multiple USB video inputs such as webcams you can arrange a large number of video feeds all of which can be triggered or mixed within the software.

The live video input can also utilize the same effects processing as the standard media files which can make you some incredible effects just with simple web cams hooked to the system.



255\_Masks

The last library is the 'mask' library. Its content is used to provide the master output mask as described earlier in the

'master output area'. Masks are more likely to be black and white images as they are multiplied with the image resulting of the composition of all layers. With that respect, the mask acts as a transparency film where a white is fully transparent and a black pixel is fully opaque.

---

## ***Building your libraries***

---

Managing the content is fairly easy. You can add, remove and rename medias directly with the user interface.

In order to try and achieve the fastest playback and quickest response, MediaMaster preloads all the media content contained within the library at startup until it reaches available memory (RAM) limit. At this point, it starts unloading movies. Starting a movie that has been unloaded (to free memory) will take a little more time depending on the movie format (check recommended movie formats in '*Movie Compression*', further in this document).

If you need to work on several shows, it is probably better to build several dedicated libraries rather than filling one with all the content. The application will start faster and there is less chance of movies being unloaded due to ram requirements.

If you are continually running large shows with a lot of media – especially if the media is high resolution then ensuring you have the maximum amount of RAM installed in your computer will help the performance of the software.

---

### **Adding visuals to the library**

---

To add content to any of the folders in the library, you have several options:

A) Drag and drop files from the explorer/finder window on the library folder where you want them to be. By doing so, the files you drag and drop will be copied in the first empty slots available in the folder.

B) Drag and drop files to a specific slot in the folder content. This allows you to specifically set the starting slot of the file or to overwrite existing files. If you drop the files to an empty slot, the files will be set in all empty slots starting with the one where files were dropped. If you drop the file to a slot containing already a visual, you will be asked if you want to overwrite the existing file(s) or start at the first empty slot after the one you dropped the files on.

C) Right click on a slot and select 'Import/Replace Visual...' from the context menu to import a single file to a give location.

When you delete or overwrite files in the media library, the files will be physically **erased** from the hard drive. Make sure you always have a copy of your original files somewhere else. Also, if you drag files from the explorer to the media library, the files will be **copied** from their original location to the media library, preserving the original files.

## Removing visuals from the library

---

To delete content from the library, right-click/ctrl-click a slot with the visual you would like to delete and select 'Remove Visual...' from the context menu. *Again, be warned that removing the visual will physically erase it from the hard drive.*

## Moving visuals in the library

---

To move a visual inside the library, simply drag and drop it within the folder. To move the visual to another library folder, simply drag and drop it from its slot to one of the folders in the left pane. The visual will be assigned to the first free slot in the target folder.

## Renaming folders

---

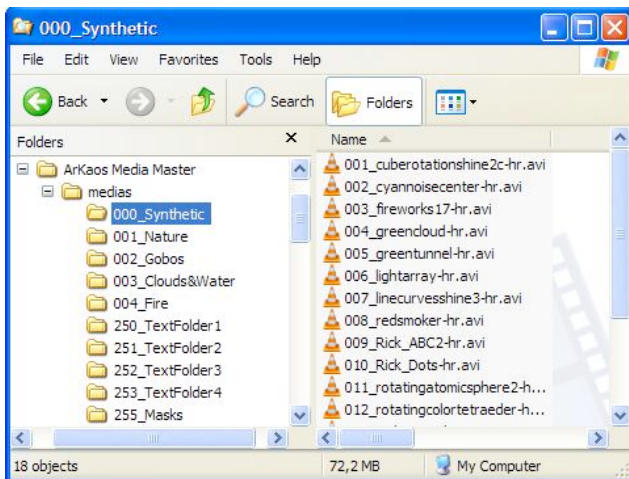
To rename a folder, simply right-click/ctrl-click the folder and select 'Rename...' from the context menu.

## File system

---

The library structure is reflected on the hard drive where all files for the library are stored. The whole library is contained within a special folder called the 'root folder'. If you look at the installation folders, you will see the default root folder called media.





Inside the root folder is a collection of folders each starting with a 3-digit number followed by an underscore and a name. Each folder following this convention represents a library folder (as seen in the left pane of the media management dialog) and the 3-digit number represents the id of the folder. Because of this, you can't have folders without the 3 digit number scheme. Neither is it possible to have two folders starting with the same three numbers (one of them will be ignored).

Inside each folder is the collection of media that the library folder holds. The media also follow the 3-digit conventions with the digits representing the visual number inside the library. Note that for visuals the digit starts at 001\_ since visual 0 is always considered as being empty.

If you wish, you can organize your libraries by modifying the files on your hard drive directly. However, the changes you do there are not updated automatically in the software while it's running. If you want to software to take into account changes done on the file system, go in the media management dialog and click on the 'refresh library' button at the bottom of the window.

## Changing the root folder

As seen earlier, MediaMaster loads all the visuals in the library at startup to ensure a smooth startup of medias when triggered. Because of that, and depending on the capacity of your hardware, having a huge library

can have a very big impact on startup time and memory usage.

If you are doing several shows using MediaMaster, we recommend building several library structures so you don't hog the memory with files you won't need. To switch between different libraries, you simply need to specify a new 'root folder' using the button at the bottom of the media management dialog.

When specifying a new root folder, the current library content will be unloaded and the content in the new root folder will be loaded instead.

**Note:**

For the library to be properly loaded, it is mandatory that the folders and files located under the root folder follow the 3 digits convention as explained in the previous paragraph. If you don't see a folder or file in the library, it is most likely you didn't follow the proper file naming.

---

## ***Text Library***

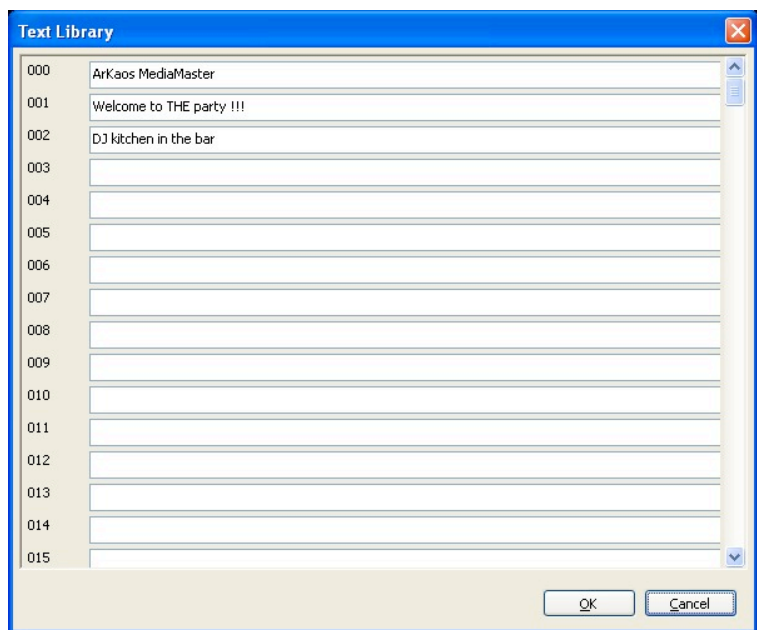
---

The text library is a dialog use to enter text that can later be combined with special media files called 'flash texts'. These medias are by default present in the library numbers 250 (improved animations), 251 (simple animations) and 252 (audio reactive animations).

When selecting one of these media, you can use the text parameter of the layer to change the displayed text by one of the strings defined in the text library.

The content of the text library can be edited using a special dialog that can be recalled by selecting the menu Edit > Text management or, alternatively, by pressing CTRL+T/Command+T.

The dialog lists the 255 text entries of the library that can be edited by simply replacing the text item next to the item number.



When pressing 'OK' in the dialog, the text library will be updated and the new text item can be selected.

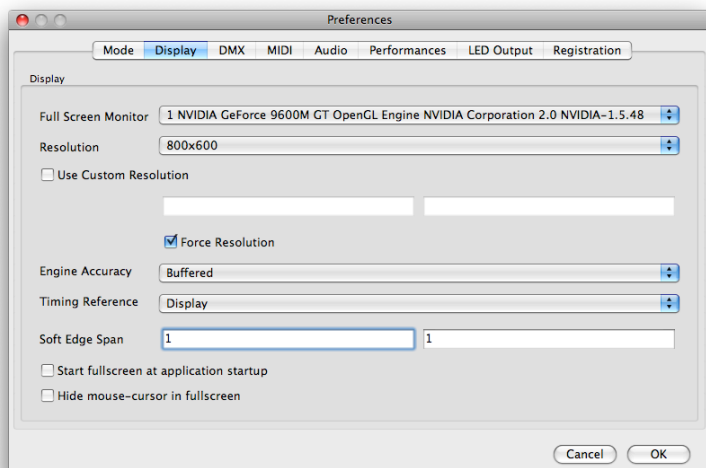
# Preferences Dialog

The preference dialog is used to configure all of the main user options in MediaMaster. It is organized with a series of header tabs and clicking on each of these will display the relevant information.

## ***Mode Tab (MediaMaster Pro only)***

This allows you to configure the software in either Simple Mode or Fixture Mode.

## ***Display Tab***



The display tab contains the setup related to the fullscreen or output mode of the software. As previously stated MediaMaster is designed to be used with a dual monitor set-up where the 2<sup>nd</sup> or external display carries the fullscreen output from the software.

As such the first video output is used to display the main interface containing all the previews and parameters while the second video

output is used to send the fullscreen image to a projection hardware.

This dialog is used to specify the characteristics of the adapter used for the fullscreen.

## **Full Screen Monitor**

---

This specifies on which adapter the fullscreen will be displayed. Normally the select box should contain at least two entries. If it does not, it means the system doesn't think you have two-output setup. To correct this, go into the system properties and make sure the display settings are such as you have two monitors recognized by the system. Make also sure your displays are setup to provide dual-mode and not cloning. For more discussions on screen setup, see 'Widescreen & multiscreen presentation' at page.

## **Resolution**

---

This setting specifies the resolution at which the graphical engine should run. The lower it is, the faster the engine can go and the better the frame rate gets but the lower the quality of the result is. The list of resolutions shown in the drop down menu is dependant on the output device – for example if you are connected to a projector with a maximum resolution of 1024x768 pixels then this will be the maximum you can configure in this box.

**Use Custom Resolution:** use this option if you want to specify manually the internal engine speed to a resolution that is not a monitor resolution. In the case this option is selected, the 'Force Resolution' option will automatically be disabled.

**Force Resolution:** if this option is enabled (default) the software will resize the monitor output to the engine resolution when going to fullscreen. Unless specific case, it is often better and more efficient to leave it on.

## **Fit to screen option (Windows only)**

---

The "fit to screen" option is on by default:

Full Screen Monitor 2- ATI Radeon HD 2600 PRO

Resolution 800x600

☐ Use Custom Resolution

☒ Force Resolution ☒ Fit to screen

This option goes together with the force resolution option. As a reminder, when “force resolution” is on, the engine will automatically change the resolution of the monitor to the specified resolution when going fullscreen. This also ensures the engine runs in a special DirectX mode that is optimal for speed.

If ‘force resolution’ is off, the engine will run internally at the specified resolution but the monitor will be left in whatever resolution it was. If ‘Fit to screen’ is set, the content of the output will be ‘stretched’ to fit the monitor resolution. If it isn’t, the output will be displayed in a smaller window located at the top left of the monitor.

This is especially handy if you want to drive LED walls using devices that convert part of the screen

## Engine Accuracy

There are three settings for the engine accuracy as shown below.

Engine Accuracy

Frame Blending

Minimal

Buffered

Frame Blending

- **Minimal** is equivalent to MediaMaster 1.0 and is more suited for less powerful hardware.
- **Buffered** is the default mode and ensures frame pre-buffering to achieve monitor synchronization.
- **Frame Blending**: activates the Frame Blending.

**Note:**

*Frame Blending* is a technique that allows the engine to interpolate between movie frames whenever it needs to. It's very useful when slowing down videos a lot, since instead of producing a steppy frame display, the engine will continuously mix from one frame to the other making the transition a lot smoother. It's also useful when you display movies that have a frame rate that is not 'coherent' with your output display.

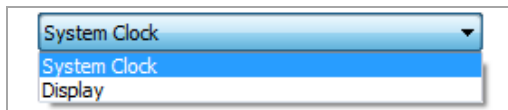
For example, when using a 60hz monitor output, you should ideally use only 60/30 fps movies to avoid desynchronisation between the movie frame and when the monitor can display frames. MediaMaster won't prevent you to play a 25 fps movie, but you might end up with some jitter in the display. Activating Frame Blending will dramatically improve the output quality of the movie in this scenario.

## Timing Reference

---

In order to get the smoothest display possible, MediaMaster defaults to using the main display output as timing reference. This ensures that frames are delivered in timely fashion, synchronized to the monitor's vertical blank.

However the timing of graphic cards is not always truly accurate: they might advertise 60Hz while actually running slightly over/under that frequency. In most cases this is not really an issue but if you need the movie playback to be perfectly in time (if you synchronize it with some external audio for example, or use movies with audio) you need to be able to use the more accurate time reference of the System clock instead. The selection of the time reference is done through the Combo box under the engine accuracy:



Choose "Display" for a smoother image when exact timing isn't mandatory or "System Clock" when the video playback speed is critical.

## Soft Edge Span

---

This option allows you to specify how many projectors you are using to map the whole screen vertically and horizontally. Unless you are using the soft edging function of the software, you should leave this option to 1 for both field.

In the soft edge span the first box is the number of horizontal screens and the second box is the number of vertical screens – so for a triple screen system in a horizontal configuration you would insert 3 and then 1 into the number fields.

- **Start Fullscreen at application start-up** – For most temporary or touring applications this is unlikely to be needed but for installs in venues where you want the system online as quickly as possible and the same output is being used every time, enabling this ensures that the output appears as soon as the software is loaded.
- **Hide mouse cursor in fullscreen** – Exactly as described: with this box selected the mouse will not be visible in full screen mode. This can be fine when you use the system entirely by external DMX or MIDI control but if you want to be able to edit in the main software window during a live show then leave this unchecked!

Please refer to the “Soft-Edge” chapter on page 100 for more explanations about setting up and calibrating Soft-Edge span.

---

## ***DMX Tab***

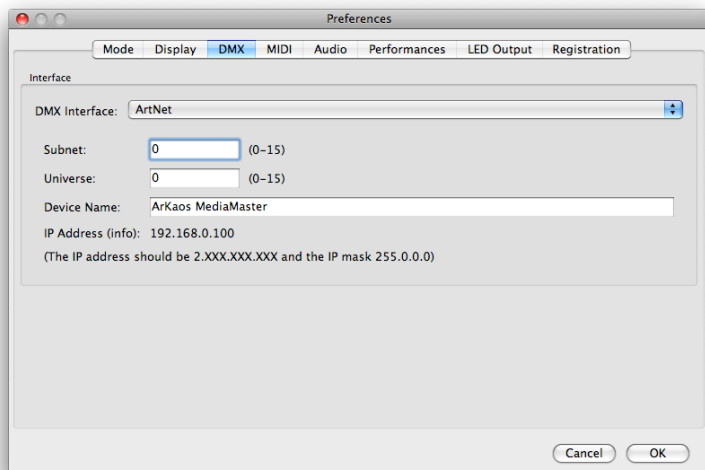
---

The DMX tab gives all the information regarding the interface of DMX with MediaMaster.

### ***Note:***

The DMX tab allows you to define the incoming DMX type – over ArtNet or USB – and the universe that you want MediaMaster to respond to. The channels of DMX that the software will respond to are defined in the “Show Settings” tab (read the related section on page 37) that can be accessed from the “Show” button in the main software window.





## DMX Interface

---

This section is used to select which interface you would like to use for communicating with your console. MediaMaster supports the ArtNet protocol or a DMX USB widget.

The latter one will only be displayed if it is properly detected by the system. If you have one and don't see it listed, check the installation tips at the beginning of this document.

If you use the ArtNet protocol, you have to select the subnet and universe you want MediaMaster to be listening to.

The IP address of the computer is also shown for reference. If you need to change the IP address to suit the range of your artnet installation this is done on the Control Panel in Windows or System preferences in Mac OS.

## Patch (Fixture Mode Only)

---

- In this section you can select the fixture to use for the control of the layers (see the Fixture section for a full description of the various fixture modes supported by the software).

- You can also specify the number of layers to be slaved to DMX (if you need only two layers and want to spare DMX channels for other usage) and what is the base channel to use. You can also specify if you want the master fixture to be active and what is its base channel.

**Note:**

The latest release of Media Master includes the updated fixtures first seen in V1.2. These allow DMX control of the new fixture attributes available in version 1.2 and version 2. Both fixture types are available in the preferences settings for Media Master Pro with fixture types 1.0 being the older versions and fixture types 1.1 being the new versions with additional attributes.

---

## ***MIDI Tab (Simple Mode only)***

---

The MIDI tab allows you to select which MIDI devices will be enabled for use with the application.

**Note:**

All data from enabled MIDI devices are merged so no matter what interface it comes from, a “Note On” message on channel 1 will have the same effect.

---

## ***Audio Tab***

---

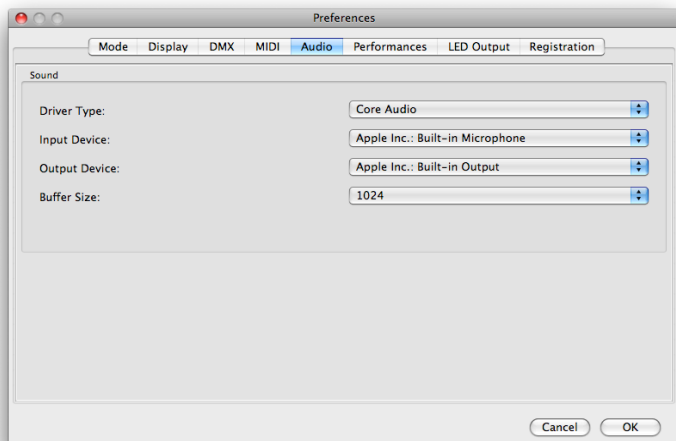
The Audio tab allows you to configure how audio is implemented in the software when media clips with audio are used.

**Note:**

MediaMaster 2.x now uses FFMPEG to decode the audio from video files with extensive support for codecs (wav/mp3/aac/&c3). This means a lot more file type can be played back with audio and not only quicktimes. For example, you can directly play mkv's & vobs into MediaMaster.

Note that for the audio and video to properly synchronize, it is very important that the timing reference (in display preferences) is set to “System clock” as the inaccurate monitor frequency reported by the system might cause the audio to drift.

The master output volume of MediaMaster can be controlled from the Master control panel on the main software window.



## Driver Type

---

This recognizes the audio driver present in the system. If you have a sound card installed it can be selected here.

## Input Device

---

As default this is usually set to the on-board microphone of the system and this audio input is used to define what audio source the pixel or flash generators will respond to. For high volume environments or where you want a specific response this can be configured to a line-in feed – for example a feed direct from the DJ or if you wish to be even more specific even a single instrument such as a bass drum when working with live musicians.

Set audio input to NONE to deactivate audio input.

## Output Device

---

This defines the playback output for any audio contained within the media clips you are using. There is a global volume control for output also shown on the master section of the main software window and this can be set to zero if you are for example using media clips with audio but don't require audio output.

Set audio output to NONE to deactivate audio output.

## Buffer Size

---

Here you can define the size of the audio buffer in Kilobytes (K). The default setting is 1024k (or 1 megabyte) but this can be reduced to 256k or increased to 2048k as required. Bigger values will lead to more stable output but may lead to latency effects.

## Hardware setup (windows only)

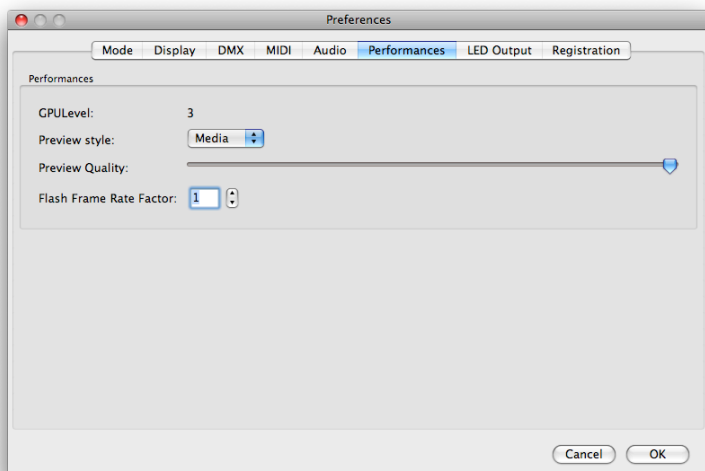
---

This recalls the ASIO control panel for configuration under Windows OS.

---

## Performances Tab

---



The Performances tab shows various settings allowing you to fine tune the performance of the software with respect to your hardware set-up.

The first field shows the GPU level of the machine as assessed by the MediaMaster software.. This is an indication of the power of your graphic card and ranges between 0 and 5. If your level is anywhere below 3, you

might have some features and effects that are disabled as the graphic card doesn't support all of the software's features.

Although MediaMaster will run on machine with a GPU level of 0, we strongly recommend the use of a graphic card that provides at least a rating of 3 on this scale.

## Preview style

---

This setting controls the way layer previews are shown. Displaying layer preview involves quite a bit of processing and the style of the preview used can influence greatly the average frame rate of the software.

- **Off** – No preview is shown and as such all graphics processing power can be dedicated to the master preview and output windows.
- **Media** – The default is to show only the media running. This is useful since it allows you to quickly know which layer runs which visual. However, if your computer is not very powerful, you might want to disable the layer preview by selecting 'off'.
- **Full** – If your graphic card is very powerful, you can try to have the layer preview displaying both the media and the effect applied on it by selecting 'full'. Be sure however to check the impact on the frame rate as it involves retrieving a lot of information from the graphic card and this process can be quite slow.

## Preview quality

---

This slider defines the quality of the master preview shown in the main software window. Lowering the master preview quality will speed up the processing and may increase the quality of the fullscreen output but will result in a pixelated preview.

If you put the preview quality to zero (all the way to the left) the master preview will be turned off.

## Flash Frame Rate Factor

---

Generating Flash effects is a CPU intensive process. If you have a lower power cpu then this setting allows you to divide the frame rate of generating flash content by a preset factor.

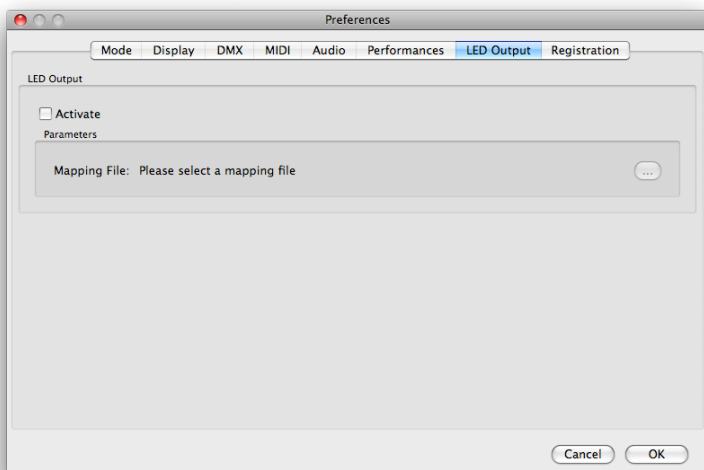
If you set the rate factor to 2 the software will render one flash frame for every two frames of output. This can lower CPU usage but at the cost of losing fluidity of the flash effect generated. However in this scenario it changing the rate factor may help to achieve a constant frame rate on the software.

---

## LED Output Tab

---

The LED Output tab allows you to activate the LED output module of the software.



**Activate:** When enabled, it triggers the LED output module of the software. When activated, the video engine will be restarted and the LED broadcast will be started. If any error happens, it will be reported.

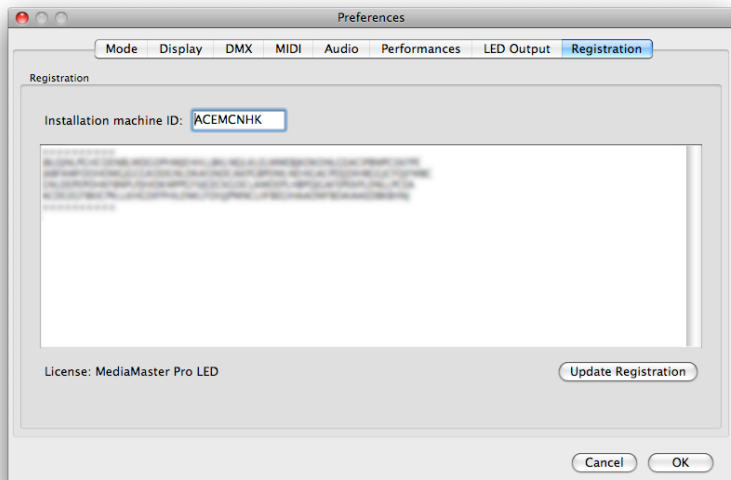
**Parameters:** the only parameter is the mapping file to be used. By clicking on the “...” box a file browser window will open and you can select the LED mapping file you have created and saved in the LED Mapper extension.

---

## Registration Tab

---

The registration tab simply displays your Machine ID code and a text field which should contain your serial number.



The Machine ID is generated by the software and can't be changed, it is displayed only for information purpose (you will need this information to obtain your serial number from the ArKaos web site or if you wish to contact ArKaos support about your license).

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## Menus

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### File

The file menu is only available on a PC. It contains access to the Preferences dialog and provides the Quit entry to exit the software. On a Mac, those menus are located in the application specific menu.

#### **Note:**

To prevent any accidental exit, you can't exit the software when running in fullscreen mode.

- **Resync to DMX** – As we've seen earlier, even when you slave the server to the DMX console, you can still use the user interface to modify parameters of layers or the master controls. If you do so, the parameter will keep the modified value until this particular parameter is modified from the DMX (i.e. the DMX channel value for that parameter changes). If you wish all parameters to be re-synchronized automatically to the current DMX values, select this entry.
- **Library Management** – Brings the media library dialog as discussed in the 'Media Management' section earlier in this document.
- **Text Management** – Brings the text library dialog as discussed in the 'Text Library' section earlier in this document

## Display

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- **Toggle fullscreen:** This turns on or off the fullscreen display output. If no external display is connected then the fullscreen display will be shown on the primary display – replacing the main software window.
- **Window / Minimize** (CTRL+M / command+M) – This will minimize the main software display window allowing you to see the other windows on the desktop. To recall the window either click on the task bar (Windows) or on the minimized window icon on the dock (MAC OS).
- **Window / Zoom** – This will expand the window to fill the screen and is the same as clicking on the + icon on the top of the main software window in MAC OS or on the maximize icon in Windows.
- **Window / Bring All to Front** – This will bring the main software window to the front of any other open applications or windows on the desktop.
- **Help / Documentation** – Opens the PDF version of this document
- **Help / Release notes** – Opens the Release Notes for the current software version
- **Help / ArKaos Website** – Opens your default Web browser on the ArKaos Home page.
- **Help / About** – Opens the 'About' dialog



# Wide-screen & Multi-screen presentation

## Introduction

For the most common of MediaMaster setups, a computer with two video outputs is generally used: one output for the desktop monitor (to display the interface and control the software) and another output which receives the result of the visual mix. That second output is generally connected to a video projector, a large screen or a hardware video mixer.

### **Note:**

It is important to not that for this set-up to be effective your computer must be able to drive two independent graphics output and “mirroring” needs to be turned off in your display preferences.



In this case, you will be using the single second output to send your final mix and, after having defined the adapter to use and its resolution, you are ready to go.

MediaMaster, however, offers custom output resolution possibilities. This allows creating multi-screen or wide screen setups controlled through a single computer running MediaMaster. In this chapter, we'll investigate those specific setups.

Wide screen or multi-screen setups require to output in a high resolution and therefore a recent / powerful graphic card is necessary; a setup including 2 screens each in 1024x768 will require MediaMaster to output in 2048x768, which will use a lot of CPU and GPU resources.

---

## Definitions

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### Wide screen

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A wide screen setup consists of one large visual mix spanning across several screens placed next to the other.



This is achieved by generating a single MediaMaster projection in very a large resolution, which spans across several video adapters.

If you plan to use projectors as outputs devices, you also have a Soft-Edge option, which allows seamless edge blending between the two projectors.

## Multi-screen

---

The multi-screen setup is the same concept as the wide screen in the sense that it drives several adapters but in this case you end with different visual mixes displayed on each output.



The way it works is that you use the position capabilities of MediaMaster to assign layers to part of the screen, which is divided across the various adapters.

---

## Case studies

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In order to explain the different steps to setup MediaMaster to produce a wide screen or multi-screen projection with several displays, let's examine some common hardware configurations.

### Case 1: Dual head graphic card

---

If you only have a dual head graphic card and would like to achieve multiple outputs, you will need to use both adapters and, since you have no more monitor available left, you will lose the display the interface. If you programmed your show in your DMX console and don't need visual feedback from the program, this is an option.

---

## Case 2: Dual head graphic card + single head graphic card

---

Adding a supplementary graphic card to the setup described above will allow you to use it with your desktop monitor in order to display the MediaMaster interface and control the software while you use the dual head graphic card and its two outputs for the wide screen or multi-screen.

### **Note:**

At this stage, this option is only available on PC. The Mac version does not support accessing more than one graphic adapter.

---

## Case 3: Dual head graphic card + additional hardware

---

Using an external hardware such as the Matrox DualHead2Go or TripleHead2Go allows splitting one video output into two or three separate signals. (These adaptors are small external devices, which are USB powered and have a single DVI or VGA input and 2 or 3 outputs on DVI or VGA)

This system allows computers with a dual head graphic card to use one of the graphic card output for the software interface and its second output to send the visuals that will be split across two or three different screens. This very affordable solution will also fit perfectly with most modern laptops.

The Matrox Dual or Triple Cards do not provide additional graphics processing so the graphics card in the system needs to be capable of dealing with the larger screen resolutions offered with this solution.

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## Other possible combinations

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- Dual head graphic card with each output split in two with a DualHead2Go; you would have a 4 screens setup.
- Using the Matrox TripleHead2Go multi-display upgrade allows you to splitting a single display adapter across 3 different screens. This can lead to up to 6 screens if you are using a dedicated two-heads display adapter for the output (PC only).

---

## ***Wide-screen or multi-screen projection – Setup***

---

Earlier in this document, we've seen how to choose and setup a second monitor to display the MediaMaster visual mix. To do wide screen or multi-screen, the principle is the same in the sense that MediaMaster will continue to outputs one large visual mix, but the visual is going to span across the multiple heads of an adapter.

The way to execute the span across adapters is very different for Mac and PC's so we'll examine them separately.

---

### **Monitors setup under Windows XP**

---

Under windows, it is the graphic card that is responsible for spanning the big display across the various heads. In a sense, you create one "virtual display" covering two "physical displays".

In Windows terms, this is called Horizontal Span or Vertical Span, depending on the display orientation you will select.

As an example, we will explain the different steps to configure a virtual display over multiple screens both with nVidia and ATI graphic cards. Other graphic cards may be capable of achieving such a setup and the configuration settings should not be too different from the ones explained below. In any case, please refer to your graphic card's manufacturer documentation.

#### **Note:**

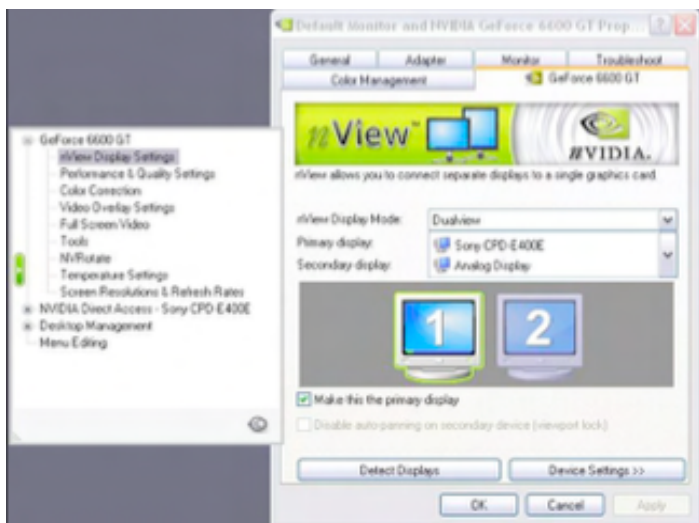
It is important to setup these options before launching MediaMaster since it will try to detect your displays at startup.

#### **a. nVidia graphic cards**

1. In the Windows Control Panel, open the "Display Properties" window and go to the "Settings" tab. Generally you will see a classic dual monitor setup such as the one below.



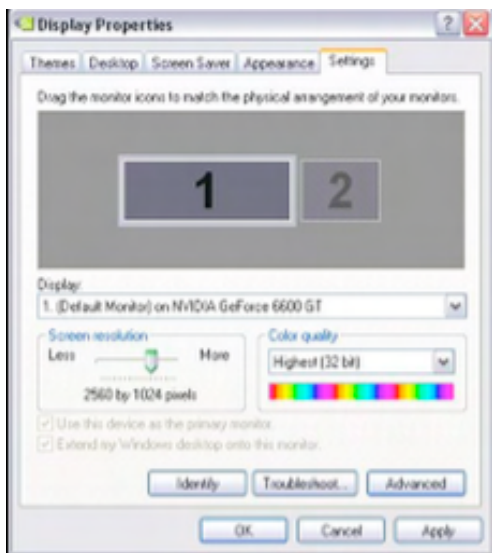
2. Click on the “Advanced” button and select the nVidia tab on the top right, this window will open:



3. In the menu next to “nView Display Mode”, select “Horizontal Span” or

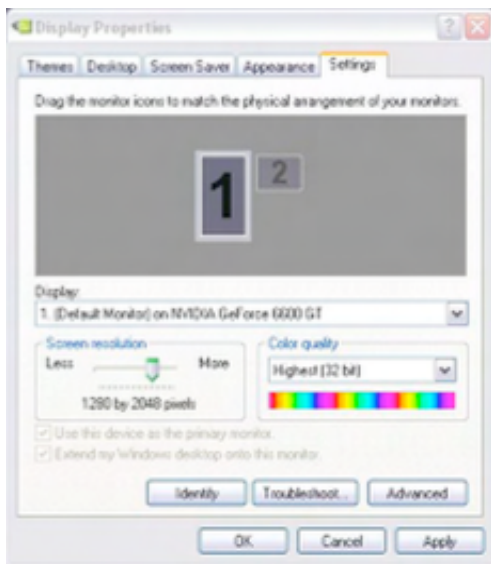
“Vertical Span” and click Ok to apply.

- If you selected “Horizontal Span”, the two physical screens will be merged side by side in a single large display and the Windows display settings window will show a large screen



In this case, the resolution is 2560x1024 because we used two 1280x1024 screens.

- If you selected “Vertical Span”, the two physical screens will be merged on top of each other in a single tall display and the Windows display settings window will show a tall screen.



4. Once you have achieved this setup and closed the display settings window by clicking Ok, you can launch MediaMaster. The resolutions available for the adapter will now list the wide set of resolution you created with the horizontal span.

#### **b. ATI graphic cards**

Setting up Horizontal or Vertical Span with ATI graphics cards is done through the “ATI Catalyst Control Center” that you can launch from Windows’ program menu or from the ATI icon in your system tray (next to the clock in the task bar).

Horizontal Span:

1. Once the “ATI Catalyst Control Center” window is open, to setup a simple Horizontal Span, select the Basic mode then click Next.





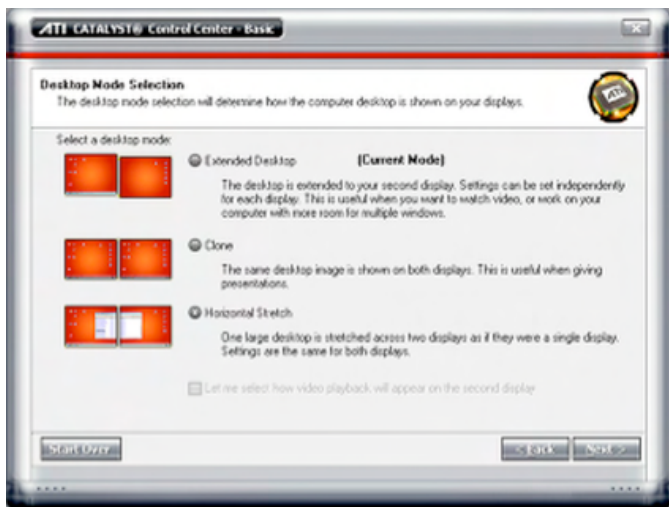
2. The display configuration wizard will be displayed, click Go to start:



3. In the Available Display Devices list, select which one is your primary monitor then click



4. In the Desktop Mode Selection dialog, select the last option “Horizontal Stretch” then click Next:



5. You will end with a single display spanning horizontally over two monitors; you can now launch MediaMaster and select the new set of resolutions available.

### Vertical Span:

1. To setup a Vertical Span, select “Advanced” instead of Basic on the ATI Catalyst Control Center first screen then click ‘Next’.

2. Select the “Displays Manager” section in the tree menu under the “Graphics Settings” tab; you will see your monitors listed.



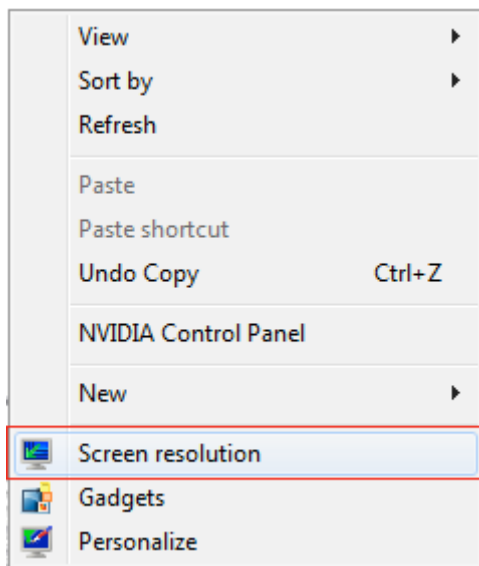
3. Right-click on your secondary monitor and select the option “Stretch Desktop 1 vertically onto monitor” in the menu. Of course, you can also setup a horizontal stretch from that menu.

4. Close the dialog box by clicking Ok, you can now launch MediaMaster and select your “virtual monitor” from the Monitors Setup dialog box.

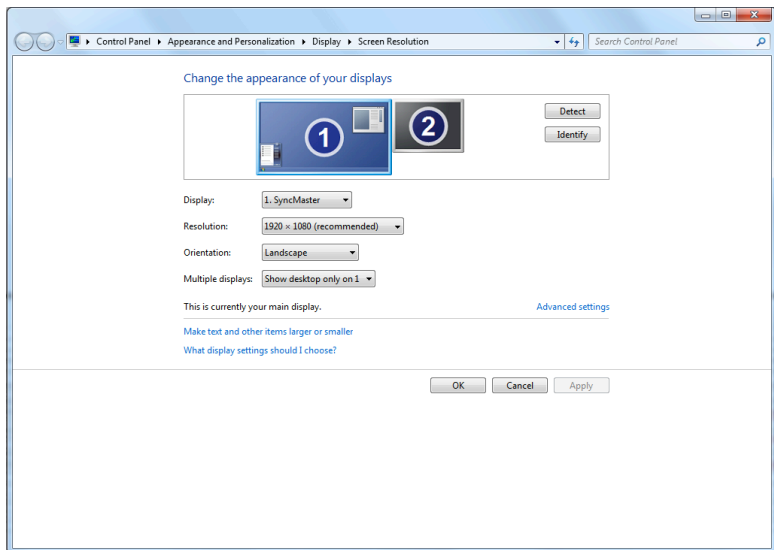
## Monitors setup under Windows Vista and Windows 7

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1. Right click on your desktop and select “Screen resolution” in the contextual menu

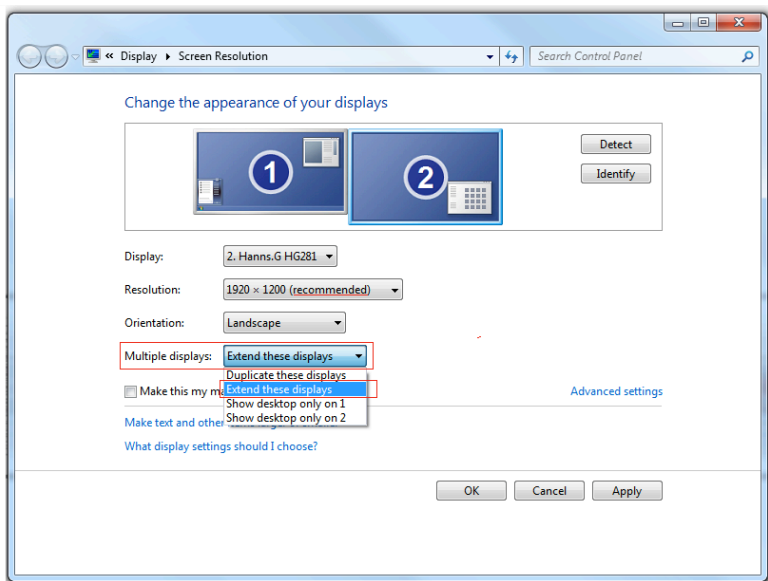


The following menu will be displayed



Make sure that there are at least 2 screens displayed under “Change the appearance of your display”. If not, click the “Detect” button. If you still don’t see 2 screens then windows doesn’t detect the second monitor connected to your computer.

2. Now click on the drop down menu next to “Multiple displays”. Then select “Extend these displays”. The second screen gets activated and now you can select the resolution for the screen. For the best image quality and correct aspect ration, always select the native resolution of the screen.



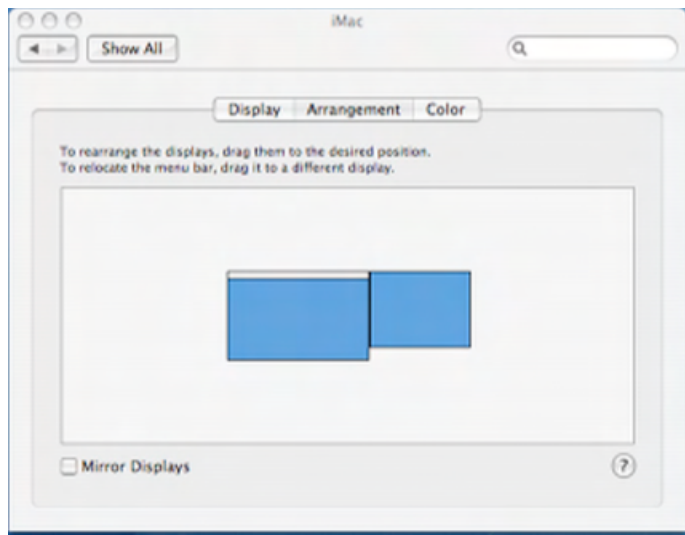
**Note:**

Windows 7 doesn't allow to make an horizontal or vertical spam like it is explained for Windows XP. The maximum number of screens that can be controlled at the same time in Windows 7 is: one for the GUI and three for the output, through a Matrox TripleHead2Go.

## Monitors setup under Mac OS X

1. From the Apple menu, open the System Preferences and select "Displays", once in the Displays window, go to the tab "Arrangement".

It is very important here to ensure that your monitors are represented in the same position as they are positioned physically; you may need to drag the monitors around with your mouse to place them correctly. In this case the primary monitor is placed to the left of the secondary monitor.

**Notes:**

You will later need to specify manually the resolution corresponding to the sum of your two monitors. So make sure you take note of it at this stage. For example, if you have two monitors of resolution 1024x768 placed side by side, your total resolution will be 2048x768.

You can now close the System Preferences Displays window and launch MediaMaster.

2. In MediaMaster, go to the Preference Dialog and select the display tab. First, select as output monitor the monitor that is positioned at the top left of the full display. Then select the custom resolution setting and enter the resolution corresponding to the sum of the two monitors (2048x768 in our example).

3. Start the fullscreen and the window will be created across the two monitors.

To have it correctly spanned across your two monitors it is important that they have been positioned as they should at step 1 and that your MediaMaster resolution corresponds to the addition of the resolution from each of your two monitors.

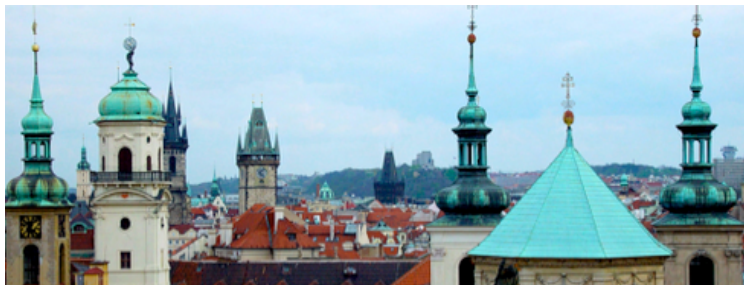
## Soft-Edge

To create a large screen by combining several video projectors it is important to be able to seamlessly blend the edges between each projection. This can be achieved through the use of the Soft-Edge option as it creates an overlapped area on the border of each screen with a fade on the edge that can be overlapped with the next image.

### **Notes:**

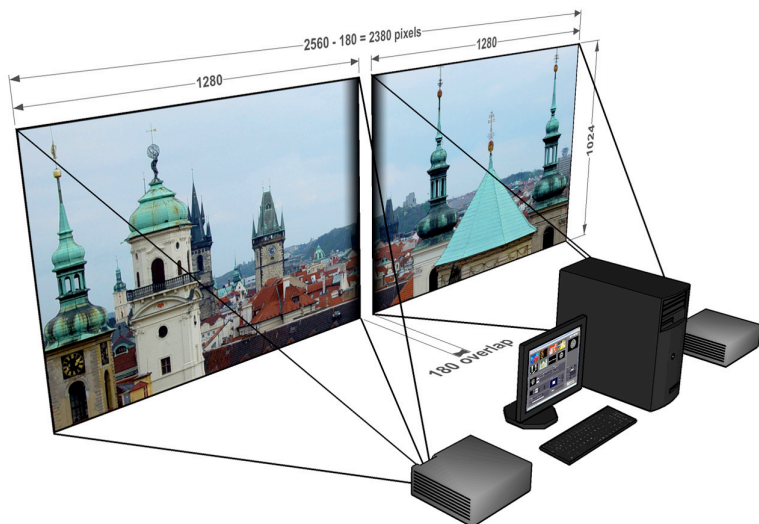
When setting up soft-edge, you have to be absolutely sure that all gamma/exposure of the graphic card & beamers are off. Otherwise you might have an imbalance between the two outputs and not be able to connect the projectors.

Here is an original image (a nice view of Prague's skyline):





And here's an example of what would be displayed with a two beamers setup:



The areas to blend are displayed in the middle of the visual, positioning the beamers so that these two areas are superposed will re-create the original picture without any visible separation in the middle of the visual.

Of course, it's highly recommended to use two identical projectors.

You enable the Soft-Edge by the number of projector used horizontally and vertically in the "Display Tab" of the Preferences Window:



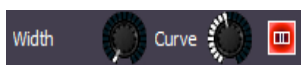
Once this has been setup, you can control the soft edging characteristics by changing the width and curve of the soft edge on the main interface:



The width of the overlapping area is defined between 2% and 50% of one screen size.

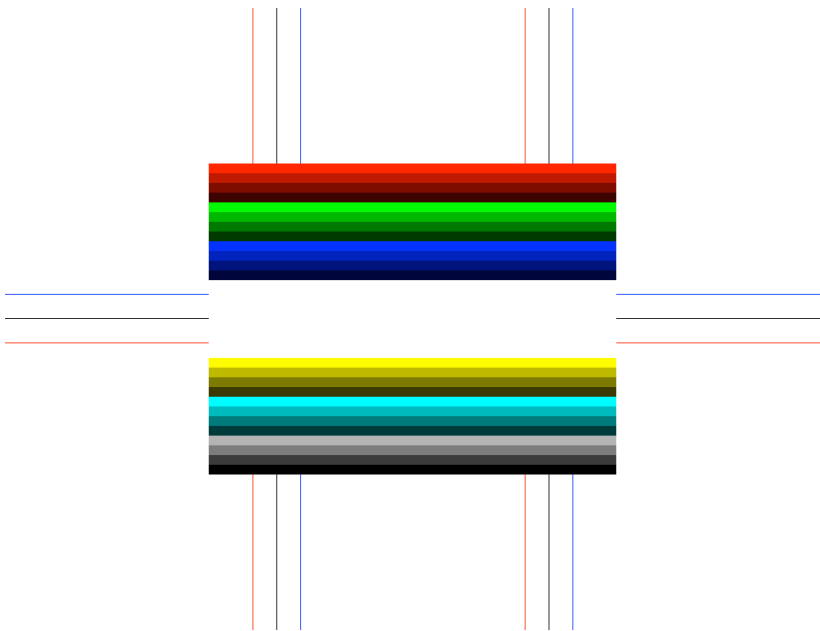
The curve factor defines the fade curve value allowing to fine-tune the luminosity of the overlapping area compared to the rest of the picture.

MediaMaster Pro and Express both have an integrated pattern generator that will help you to set up your screens. Since it is generated internally, it is pixel accurate no matter what resolution you chose to use.



You can activate it by pressing the button next to the soft-edge width and curve settings

You need to recreate the following pattern for the soft-edge to be correctly configured:



This test pattern replaces any output of visual presets from the software although these are still running in the ArKaos engine and will reappear when the test card is turned off.

The keystone settings can also be used with this test card.

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## **Calibration**

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Below are the common steps to setup a wide screen with Soft-Edge in MediaMaster (provided that you have correctly setup your system and your graphics card driver parameters as explained earlier in this document).

- Launch MediaMaster
- Setup the number of horizontal and vertical screens, and the soft-edge settings in the “Display tab” of the Preferences Window
- Import a picture appropriate for calibration and activate it
- Launch the fullscreen mode ([Ctrl]+A or [Apple]+A in MediaMaster) (At this point, you should have the picture displayed on the two beamers with the soft-edge effect)
- Place the beamers correctly so that the edges that blend the seamless area are superposed
- Adjust the Curve parameter to obtain the desired luminosity on the overlapping area

## Performance tips

Achieving the very best performance with video depends on a lot of different hardware factors so is dependent on the system you chose to run the ArKaos software.

- CPU speed
- Disk speed
- RAM access speed
- Video hardware & video bus speed
- Movie compression

In MediaMaster, most of the graphic processing is done in the graphic chip of the video hardware, so the more powerful it is, the better performance you are going to get. The CPU is mainly used to decompress movie frames from the disk and send them to the video card. The faster your drives are, the faster frames will be loaded in the memory and the faster your CPU is, the faster it will decompress the frames.

There are two main ways which can help in achieving a good frame rate with your hardware:

1. Adapt the resolution of the internal computation. See (Preferences / Display)
2. Use a source material that is adapted to your hardware. If you have a slow disk or older generation of hardware, try working with smaller video sources to minimize the impact of loading and decompressing the movie. Since all calculations are done inside the graphic card, the automatic filtering applied when the images are scaled to the final resolution will minimize aliasing effects.

### Monitor Rate Versus Movie Rate

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If you want your movies to be really smooth, you need them to be in accordance with the monitor frequency to ensure that each time there is a frame to show, you have a monitor refresh.

So if your movies are 30 FPS, the monitor needs to be at 60 Hz and if they are at 25 FPS, you need to use either 50 Hz or 75 Hz.

Be also careful that depending on your chosen resolution, the choice of frequencies might change so it's important that once your setup is done,

you put MediaMaster in Full Screen and get the monitor reading from the status panel.

## Hardware dependencies

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We've noticed that some Graphic Cards sometimes react differently depending on the output resolution. For example we have ATI's that don't provide a steady frame rate in 800x600 whilst they are completely stable under 1024x768.

Also, if you do spans across the two outputs of a graphic card, there's no guarantee the two outputs will run at the exact same frequency, which can also produce jitter. It is sometimes more efficient to make a wide output from one head using Matrox's doublehead2go / triplehead2go than to do a span across the two outputs.

## OS dependencies

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Some performance issues that are only valid with respect to the operating system.

### Windows OS

Make sure is that you run the software in Exclusive mode since it's the only mode that will ensure correct locking to vertical blanks.

To turn on Exclusive mode, activate the option "Force Resolution" (in Preferences/Display):



### Mac OSX

Mac OSX is a sensitive platform. If you display the full screen on one monitor, all system drawing on the other monitor can cause the full screen to glitch. *No matter what application.* We have adapted the way the MediaMaster interface updates itself so that it won't be interfering with the output but any other program updating its GUI will most likely be a problem.

For this reason, in order to achieve the most fluid display under Mac OSX, we recommend to either quit or hide other visible window. For example, even the refresh of the clock in the menu bar can lead to one frame skipping.

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## **Movie Compression**

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Besides size, the movie compression used has a huge impact both on the fluidity of the display and the movie playability.

The software is using internally FFMPEG to decode most codecs and doesn't need to use QuickTime or another decoder which takes up more hardware resources to complete.

For this latest release of MediaMaster the FFMPEG decoding libraries have been upgraded to version 0.5 for H.264 support and this means a greatly improved performance when using video with this codec in the software.

MPEG-2 is the compression codec that we have found to give the best performances in most configurations, if playing the movie forward at a reasonable speed.

### **Note:**

The more complex or heavier the compression used, the more work the processor will have to do to decompress the video for playback and this can result in reduced performance.

In addition to the compression method itself, there's the issue of key frames. Most widely spread compression mechanism work using incremental methods, which means they construct a frame by storing the difference between a frame and the previous one (temporal compression).

In order to keep the process from deriving too much from the original material, they store an original frame every now and then, and start again coding incremental information from that frame on. These original frames are called 'key frames'.

Using sparse key frames will mean that for MediaMaster to access a given frame, it will have to find the previous key frame and process all the intermediate frame differences until it reaches the desired one.

This is not a problem until you play your movie with special loop modes (such as ping-pong) or when increasing playback speed (changing movie speed channel).

The bitrate of the movie will define how much data is stored per second of video. Increasing the bitrate increases quality, and necessary hard disk bandwidth and CPU load for decompression.

The bitrate must be high depending on the movie resolution. For instance for a full HD movie (1080p = 1920x1080), the recommended bitrate is between 15 Mbps and 40 Mbps (Mega bit per second). To play multiple movies in high resolution at the same time, it is recommended to use a multi-core CPU and multiple hard drives in a RAID array.

If you are not satisfied with MPEG-2 quality, or if you need to play your movies with various playback modes (backward etc.) it is recommended to use a movie without temporal compression.

The most adapted for MediaMaster is the QuickTime PhotoJPEG codec. It will be handled directly by the application without using QuickTime (through the internal FFMPEG player). Setting the quality between 60% and 80% is generally enough.

# Fixtures DMX Chart – Pro Version

The latest release of MediaMaster includes the updated fixtures first seen in V1.2. These allow DMX control of the new fixture attributes available in version 1.2 and version 2. Both fixture types are available in the preferences settings for MediaMaster Pro with fixture types 1.0 being the older versions and fixture types 1.1 being the new versions with additional attributes.

## Layer Mini 1.0

	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
1	Dimmer	0-100%	No	0	255	DIMMER
2	Visual Library	0-15 Folder 0	Yes	0	0	BEAM
		16-31 Folder 1				
		32-47 Folder 2				
		48-63 Folder 3				
		64-79 Folder 4				
		80-95 Folder 5				
		96-111 Folder 6				
		112-127 Folder 7				
		128-143 Folder 8				
		144-159 Folder 9				
		160-175 Folder 10				
		176-191 Generators				
		240-255 Audio Flash				
		208-223 FlashTexts 1				
		224-239 FlashTexts 2				
		240-255 Cameras				
3	File	0-15 No Visual	Yes	0	1	BEAM
		16-31 File 1				
		32-47 File 2				
		48-63 File 3				
		...				
		240-255 File 15				
4	Effect	0-15 No Effect	Yes	0	0	BEAM
		16-31 RotoZoom				
		32-47 Cube Inside				



	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
		48-63 Tile Scrolling				
		64-79 Plane				
		80-95 Tunnel				
		96-111 Kaleido				
		112-127 Radial Blur				
		128-143 Motion Blur				
		144-159 Mirror				
		160-175 AsciiArt				
		176-191 Split Scrolling				
		192-207 Greyscale				
		208-223 Invert				
		224-239 RGB Cycle				
		240-255 Larsen Simple				
5	Position	0-100%	No	0	0	POS or BEAM

---

## Layer Tiny1.0

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	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
1	Dimmer	0-100%	No	0	255	DIMMER
2	Visual Library	0 User Folder 0	Yes	0	0	BEAM
		1 User Folder 1				
		...				
		239 User Folder 239				
		240 Generators				
		242 Audio Flahs				
		250 FlashTexts 1				
		251 FlashTexts 2				
		252 FlashTexts 3				
		253 FlashTexts 4				
		254 Cameras				
		255 Masks				
3	File	0 Prev. Layer	Yes	0	1	BEAM

	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
		1-255 File 1-255				
4	Effect Library	0-15 3D	Yes	0	0	BEAM
		16-31 Color				
		32-47 Blur				
		48-63 Split				
		64-79 Artistic				
5	Effect	0 No Effect	Yes	0	0	BEAM
		1-255 Effect 1-255				
6	Effect Parameter	0-100%	No	128	128	BEAM
7	Red level	0-100%	No	255	255	COLOR
8	Green level	0-100%	No	255	255	COLOR
9	Blue level	0-100%	No	255	255	COLOR
10	ScaleX coarse	0-100%	No	255- 255	255- 255	POS
11	ScaleX fine	-				
12	ScaleY coarse	0-100%	No	255- 255	255- 255	POS
13	ScaleY fine	-				
14	Pan/Positio nX - coarse	0-100%	No	128- 128	128- 128	POS
15	Pan/Positio nX - fine					
16	Tilt/Position Y - coarse	0-100%	No	128- 128	128- 128	POS
17	Tilt/Position Y - fine					
18	PositionZ coarse	0-100%	No	128- 128	128- 128	POS
19	PositionZ fine	-				
20	Text	0-255 Text 0-255	Yes	0	0	BEAM

## Layer Full 1.0

	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
1	Dimmer	0-100%	No	0	255	DIMMER
2	Visual Library	0 User Folder 0	Yes	0	0	BEAM
		1 User Folder 1				
		...				
		239 User Folder 239				
		240 Generators				
		242 Audio Flahs				
		250 FlashTexts 1				
		251 FlashTexts 2				
		252 FlashTexts 3				
		253 FlashTexts 4				
		254 Cameras				
		255 Masks				
3	File	0 Prev. Layer	Yes	0	1	BEAM
		1-255 File 1-255				
4	Effect Library	0-15 3D Presets	Yes	0	0	BEAM
		16-31 Color Presets				
		32-47 Blur Presets				
		48-63 Split Presets				
		64-79 Artistic Presets				
		80-95 3D (Custom)				
		96-111 Color (Custom)				
		112-127 Blur (Custom)				

	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
		128-143 Split (Custom)				
		144-159 Artistic (Custom)				
5	Effect	0 No Effect	Yes	0	0	BEAM
		1-255 Effect 1- 255				
6	FX Parameter 1	0-100%	No	128	128	BEAM
7	FX Parameter 2	0-100%	No	128	128	BEAM
8	FX Parameter 3	0-100%	No	128	128	BEAM
9	FX Parameter 4	0-100%	No	128	128	BEAM
10	Text	0-255 Text 0- 255	Yes	0	0	BEAM
11	Shape	0-31 Plane	Yes	0	0	POS
		32-63 Cube				
		64-95 Sphere				
12	Tiling	0-100%	No	0	0	POS
13	Copy Mode	0-31 Copy	Yes	0	0	COLOR
		32-63 Add				
		64-95 Subtract				
		96-127 Multiply				
		128-159 Minimum				
		160-191 Maximum				
14	Mask Mode	0-31 None	Yes	0	0	COLOR
		32-63 LumaKey BR				
		64-95 LumaKey BP				
		96-127 ChromaKey BR				
		128-159 ChromaKey BP				

	Chan.	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
15	Mask center	0-100%	No	0	0	COLOR
16	Mask width	0-100%	No	50	50	COLOR
17	Mask Smooth	0-100%	No	20	20	COLOR
18	Speed	0-100%	No	64	64	BEAM
19	Loop Mode	0-31      Loop Forward	Yes	0	0	BEAM
		32-63      Loop Backward				
		64-95      Once Forward				
		96-127    Once Backward				
		128-159   Ping pong				
		160-191   First Frame				
		192-223   Last Frame				
20	Loop Start - coarse	0-100%	No	0-0	0-0	BEAM
21	Loop Start - fine					
22	Loop End - coarse	0-100%	No	255- 255	255- 255	BEAM
23	Loop End - fine					
24	Red level	0-100%	No	255	255	COLOR
25	Green level	0-100%	No	255	255	COLOR
26	Blue level	0-100%	No	255	255	COLOR
27	ScaleX - coarse	0-100%	No	255- 255	255- 255	POS
28	ScaleX - fine					
29	ScaleY - coarse	0-100%	No	255- 255	255- 255	POS
30	ScaleY - fine					
31	RotationX - coarse	0-100%	No	128- 128	128- 128	POS
32	RotationX - fine					

	Chan.		Ranges	Snap/ Instant	Def. Value	Locate Value	Category
33	RotationY coarse	-	0-100%	No	128- 128	128- 128	POS
34	RotationY fine	-					
35	RotationZ coarse	-	0-100%	No	128- 128	128- 128	POS
36	RotationZ fine	-					
37	Pan/PositionX - coarse		0-100%	No	128- 128	128- 128	POS
38	Pan/PositionX - fine						
39	Tilt/PositionY - coarse		0-100%	No	128- 128	128- 128	POS
40	Tilt/PositionY - fine						
41	PositionZ fine	-	0-100%	No	128- 128	128- 128	POS
42	PositionZ coarse	-					
43	Transition		FOR FUTURE	Yes	0	0	BEAM

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## ***Layer Full 1.1***

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In the Fixture Full we added support for the Quartz Composer effects (Mac OS X only). The channel mapping is not changed but the library of effects has been expanded. Those are accessed by the channels offset 4 and 5 : EFFECTLIBRARY and EFFECT.

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## **Master Small 1.0**

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	Channels	Ranges	Snap /Instant	Def. Value	Locate Value	Category
1	Brightness	0-100%	No	128	128	BEAM
2	Contrast	0-100%	No	0	0	BEAM
3	Mask	0 No Mask	Yes	0	0	BEAM
		1-255 Mask 1-255				

---

## **Master Full 1.0**

---

	Channels	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
1	Brightness	0-100%	No	128	128	BEAM
2	Contrast	0-100%	No	0	0	BEAM
3	Mask	0 No Mask	Yes	0	0	BEAM
		1-255 Mask 1-255				
4	KeystoneX1	0-100%	No	0	0	POS
5	KeystoneY1	0-100%	No	0	0	POS
6	KeystoneX2	0-100%	No	0	0	POS
7	KeystoneY2	0-100%	No	0	0	POS
8	KeystoneX3	0-100%	No	0	0	POS
9	KeystoneY3	0-100%	No	0	0	POS
10	KeystoneX4	0-100%	No	0	0	POS
11	KeystoneY4	0-100%	No	0	0	POS
12	SoftEdge width	0-100%	No	0	0	BEAM
13	SoftEdge curve	0-100%	No	0	0	BEAM

## Master Full 1.1

	Channels	Ranges	Snap/ Instant	Def. Value	Locate Value	Category
1	Brightness	0-100%	No	128	128	BEAM
2	Contrast	0-100%	No	0	0	BEAM
3	Mask	0 No Mask	Yes	0	0	BEAM
		1-255 Mask 1-255				
4	KeystoneX1	0-100%	No	0	0	POS
5	KeystoneY1	0-100%	No	0	0	POS
6	KeystoneX2	0-100%	No	0	0	POS
7	KeystoneY2	0-100%	No	0	0	POS
8	KeystoneX3	0-100%	No	0	0	POS
9	KeystoneY3	0-100%	No	0	0	POS
10	KeystoneX4	0-100%	No	0	0	POS
11	KeystoneY4	0-100%	No	0	0	POS
12	SoftEdge width	0-100%	No	0	0	BEAM
13	SoftEdge curve	0-100%	No	0	0	BEAM
14	Layer Select	0-100%	No	0	0	
15	Master volume	0-100%	No	0	0	
16	Master blackout	0-250 Normal	No	0	0	BEAM
		251-255 Blackout				



## Terminology / Glossary of Terms

- **ArtNet** – An open source data protocol, now often recognized as an industry standard, for the broadcast of DMX data over a standard Ethernet network.
- **DMX** – A digital multiplexed data stream used for control of lighting and video devices.
- **Fixture** – For operation of the software from a lighting console the multiple attributes for each layer as well as global commands are arranged into a fixture profile – in exactly the same way as if you where to control an automated lighting instrument from a console where you would have multiple parameters for each light – such as pan, tilt, colour, intensity etc.
- **Keystoning** – The process of Keystoning allows you to digitally alter the proportions of the image in order to help fit the output to the screen.
- **Layer** – This describes one complete element of video composition including media, effects and parameter definition. These layers of video are blended or mixed together to created the final output.
- **LTP** – This stands for Last Takes Precedence and is a lighting term used to describe how data is managed where the last value of data sent – be it lower or higher than the previous data – is regarded as having priority.
- **MA-Net** – This is the data protocol proprietary to GrandMA that allows fast communication between all Ma-Net compatible devices.
- **Mask** – A 2D image of which certain sections are transparent which is used over the top of other video data to hide or mask out certain areas of the output image. The digital equivalent of putting a piece of black card with a shape cut out of it in front of your TV.
- **MSEX** – MSEX stands for Media Server Extension and is a protocol that runs on top of DMX over Ethernet allowing for bi-directional communication between the media server and console.
- **Output** – The fullscreen or final out of the Media server software –

either as a video image and sent to a display or as a string of ArtNet data to control LED or colour mixing DMX fixtures.

- **Parameter** – A specific function of the software which has a fixed range and the setting of which will affect the output. For example the playback speed of a piece of video is a parameter.
- **Patch** (Simple Mode interface Only) – A collection Visual presets (see below) contained within a master group number. The Simple Mode has 64 patches.
- **Quartz Composer** – Quartz Composer is a node-based visual programming language provided as part of Mac OS X for processing and rendering graphical data.
- **Virtual Encoder** – The same as a rotary dial on a physical console, a virtual encoder allows you to change the setting of a specific parameter. To use the virtual encoders click and hold on the encoder graphic and then move the mouse up or down the screen to increase or decrease the encoder value: this is shown with a series of white bars around the encoder.
- **Visual** – In ArKaos a visual refers to a video, an image, a text display or input from a camera or acquisition board
- **Visual Preset** (Simple Mode interface Only) – Similar to a submaster or cue on a lighting console a visual preset in the Simple Mode is a pre-selected media clip along with specific parameter settings including effects, position and mixing type which can be directly recalled by DMX, MIDI or Keyboard using a single fader, note or button press. There are 64 visual presets per patch and thus 4096 visual presets per media library in Simple Mode interface.



# Support, Information and Contact

ArKaos have created a number of support channels for users to ensure you get the most direct and efficient answers to nay questions or support requests you may have.

ArKaos Support Centre : <a href="http://support.arkaos.net/">http://support.arkaos.net/</a>	ArKaos Users Forum : <a href="http://www.arkaos.net/forum">http://www.arkaos.net/forum</a>
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## ***Solutions***

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As always, our support team is ready to help you if you should encounter any problem upgrading to the new version.

### **ArKaos Users Forum**

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If you just want to discuss with other ArKaos software users, share tips and experiences about our products or third party software / hardware etc.. Our Users Forum is the place to be ! (This is not the place to request for help, see below).

### **Knowledgebase articles**

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Our online Support Centre features a FAQ / Knowledgebase where a solution to the most common registration / configuration problems has been posted.

### **Trouble Ticket System**

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Our online Support Centre also features a Trouble Ticket System which allows our team to receive your support requests and follow up the resolution of your problem as well as eventual future issues.

We strongly recommend that you register for an ArKaos Support Account (free) on our Support Centre in order to be able to check the status of your trouble tickets, post replies to our team or create new trouble tickets directly from our web interface.

Our support team answers your requests during office hours (CET) on week days.

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## ***Distributors and resellers***

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Our distributors and resellers are also at your service if you would like to request information in your language, advice on additional hardware or software, solutions or quotes for a particular configuration etc..

A complete list of distributors and resellers for VJ/DJ or Show/lighting products can be found on our web site at:

<http://www.arkaos.net/distributors.php>

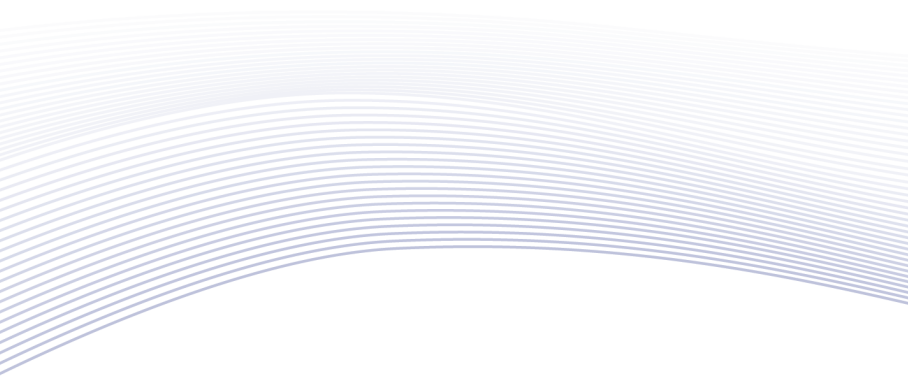
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Thank you very much for your interest in our products, we hope you will enjoy using this version as much as we enjoyed creating it!

The ArKaos Team







**arKaos**  
[www.arkaos.net](http://www.arkaos.net)